



ARTURA

Service and Warranty Guide

Assistance

Roadside Assistance

If you need assistance, please call 855-462-5273.

Retailer Network

In the event of an emergency, call your local emergency telephone number.

For non-emergency assistance, contact your nearest Authorized McLaren Retailer.

Details of Authorized McLaren Retailers can be found in "Retailer Network" on page 68 of this booklet.

The Authorized McLaren Retailer network is constantly expanding and a full list with contact details can be found at:

www.retailers.mclaren.com

Client Services

McLaren Client Services can be contacted using the following details:

855-202-8815

customerservice.na@mclaren.com

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Introduction

Introduction


This booklet contains information relating to the Service, Maintenance, Warranty and Assistance programmes applicable to the McLaren vehicle.

 **NOTE:** Failure to maintain the McLaren vehicle in accordance with the servicing instructions contained within this booklet may invalidate this McLaren Limited Warranty coverage.

This is an important document and should be kept in the container provided below the dash on the passenger's side.

Retain this booklet together with the other documents relating to the McLaren vehicle and pass on to any future owners so they have access to this information.

McLaren Automotive Inc. operates a policy of continuous product development and improvement and reserves the right to change specification without notice.

 **NOTE:** The information contained in this document was correct at the time of printing. Vehicle design changes that affect servicing or warranty conditions may have been made since that time.

Warranty

Vehicle Limited Warranty

Overview

This section of the booklet details the warranty you receive as the owner of a McLaren vehicle.

McLaren Automotive Inc. will provide repairs to the McLaren vehicle throughout the relevant warranty period in accordance with the terms and conditions defined in this booklet.

This warranty does not affect your legal rights under the vehicle purchase agreement with the selling Authorized McLaren Retailer.

The benefits McLaren offer you under warranty are in addition to, and do not detract from, other rights and remedies that you have in respect of the McLaren vehicle under applicable Federal and/or state law governing the sale of consumer goods.

Warranty

Vehicle Limited Warranty

Vehicle Limited Warranty Coverages

The McLaren Limited Warranty is valid only within the region for which the McLaren vehicle was originally manufactured.

The regions and the countries of which they are comprised are listed below:

Region	Countries included
USA	Continental United States only
Canada	Canada only
Latin America	Brazil, Chile, Mexico and, Peru
Asia Pacific	Hong Kong (not the rest of China), New Zealand, Singapore, Taiwan, Indonesia, South Korea, Malaysia, India and Vietnam
Australia	Australia only
Japan	Japan only
China	People's Republic of China only
Europe	European Union, United Kingdom, Iceland, Liechtenstein, Monaco, Norway, and Switzerland
Middle East and Africa	Kingdom of Saudi Arabia, the Kingdom of Bahrain, Qatar, Kuwait, Lebanon, Abu Dhabi, Dubai (not the remainder of the United Arab Emirates), and South Africa

Warranty

Vehicle Limited Warranty

Overview of Warranties

For your peace of mind, the McLaren Limited Warranty includes the following:

McLaren New Vehicle Limited Warranty - bumper to bumper	5 years or 45,000 miles
High Voltage (HV) Battery Limited Warranty	6 years or 45,000 miles and 70% State of Health (SoH)
Emission System Defect Warranty - Federal	2 years or 24,000 miles
Emission System Defect Warranty - Federal	8 years or 80,000 miles, designated parts
Emission System Performance Warranty - Federal	2 years or 24,000 miles
Emission System Performance Warranty - Federal	8 years or 80,000 miles, designated parts
Emission Control Defect Warranty - California or States which have adopted California Emissions Warranty regulations	3 years or 50,000 miles
Emission Control Performance Warranty - California or States which have adopted California Emissions Warranty regulations	3 years or 50,000 miles
Emission Control Defect Warranty - California or States which have adopted California Emissions Warranty regulations	7 years or 70,000 miles, designated parts
Paint Surface Limited Warranty	3 years with unlimited miles
Cosmetic Corrosion Limited Warranty	5 years with unlimited miles
Perforation Corrosion Limited Warranty	10 years with unlimited miles

Warranty

Vehicle Limited Warranty

Limited Warranty Statement

The McLaren Limited Warranty gives you, the owner, specific legal rights and you may also have other rights which vary from state to state.

EXCEPT FOR THE EMISSION SYSTEMS WARRANTIES, THIS IS THE ONLY EXPRESS WARRANTY GIVEN WITH THE PURCHASE OF A MCLAREN PASSENGER CAR. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO 3 YEARS WITH UNLIMITED MILES FROM THE DATE OF SALE OF THE VEHICLE BY THE RETAILER TO ITS CUSTOMER OR THE DATE ON WHICH THE VEHICLE IS REGISTERED WITH THE APPROPRIATE AUTHORITIES, WHICHEVER EVENT SHALL FIRST OCCUR. MCLAREN AUTOMOTIVE INC. NEITHER ASSUMES NOR AUTHORIZES ANY PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH SUCH PASSENGER CAR.

NO PAYMENT OR OTHER COMPENSATION WILL BE MADE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGE SUCH AS DAMAGE OR INJURY TO PERSON OR PROPERTY OR LOSS OF REVENUE WHICH MIGHT BE PAID, INCURRED OR SUSTAINED BY REASON OF THE FAILURE OF ANY PART OR ASSEMBLY WHICH MAY BE REPAIRED OR REPLACED IN ACCORDANCE WITH THE TERMS OF THIS WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitation on how long an implied warranty lasts, so the above limitations may not apply to you.

Limited Warranty start date

The McLaren Limited Warranty starts on the date of sale of the new McLaren vehicle by an Authorized McLaren Retailer to a customer or the date the new McLaren vehicle is registered with the appropriate authorities for use on the road, whichever occurs first.

The McLaren Limited Warranty is valid for the defined period, regardless of any change in ownership made within the specified warranty conditions.

Warranty

Vehicle Limited Warranty

Limited Warranty expiry

The McLaren Limited Warranty expires on the last day of the respective warranty period unless a specific problem reported during the warranty period has not been resolved in which case the warranty period, relating to that specific problem, will be extended until the problem reported has been resolved, at which time the warranty will expire.

Limited Warranty coverage

The McLaren Limited Warranty is valid within the country for which the McLaren vehicle was originally manufactured. Please refer to page 4 for guidance.

If you are moving permanently to a country where there is an Authorized McLaren Retailer you may apply to McLaren to transfer the McLaren Limited Warranty to the new country.

This application must be accompanied by the following:

- Proof of residence in the region for which the McLaren vehicle was originally manufactured
- Proof of residence and vehicle registration in the country you are moving to
- Proof that all required regional modifications have been carried out by an Authorized McLaren Retailer



NOTE: All modifications carried out must be at your cost.

Transfer of the McLaren Limited Warranty will be decided on a case by case basis at McLaren's sole discretion and is limited to the original owner only. McLaren will not continue the warranty following sale of the vehicle within the new country.

If you choose to take the McLaren vehicle outside the countries where an Authorized McLaren Retailer is located then the McLaren Limited Warranty becomes void unless written approval is obtained from McLaren which shall be granted at McLaren's sole discretion.

Warranty

Vehicle Limited Warranty

Temporary relocation

If you take the McLaren vehicle temporarily to any country where there is an Authorized McLaren Retailer, the McLaren Limited Warranty will be honored by any Authorized McLaren Retailer within that country for six months from the date of entry. Proof of compliance with temporary import legislation will be required. For an up to date list of Authorized McLaren Retailers please visit

www.retailers.mclaren.com

Obtaining assistance

If the McLaren vehicle requires attention under the terms and conditions defined in this booklet please contact the nearest Authorized McLaren Retailer to make arrangements. Details of Authorized McLaren Retailers can be found in "Retailer Network" on page 68 of this booklet.

- Make sure that the Authorized McLaren Retailer has all the relevant information regarding the nature of the concern.
- Have this Service and Warranty booklet available, to provide the Authorized McLaren Retailer with the information needed prior to the problem being investigated.

Warranty

Vehicle Limited Warranty

McLaren Limited Warranty

McLaren Automotive Inc.'s intention is to repair under warranty, without charge to you, the owner, any defects with the McLaren vehicle during the McLaren Limited Warranty period.

All McLaren Automotive Inc. asks is that you properly maintain and care for the McLaren vehicle and have warranty repairs performed by an Authorized McLaren Retailer.

Please note the difference between "defects" and "damage" as used in the McLaren Limited Warranty. Defects are covered by the McLaren Limited Warranty as McLaren Automotive Inc, the distributor is responsible. Conversely, McLaren Automotive Inc. has no control over damage caused by such things as, but not limited to, alterations, collision, misuse, and lack of or improper maintenance. Therefore, damage for whatever reason is not covered by the McLaren Limited Warranty.

It is your responsibility to maintain the McLaren vehicle according to the Maintenance Schedule provided. All maintenance services must be carried out to keep the McLaren Limited Warranty coverage valid. When requesting service or repair work under warranty, you must present to the Authorized McLaren Retailer evidence that the periodic servicing requirements have been carried out. Receipts covering completion of required servicing should be retained in the event a question arises concerning maintenance.

These receipts should be transferred to each subsequent owner of the McLaren vehicle. For your convenience, this booklet has been designed to incorporate the signature of the Authorized McLaren Retailer on completion of the required maintenance services.

Signatures and receipts, repair orders and invoices are evidence of completion of the maintenance services and should be kept together with other receipts, repair orders and invoices. If you have a McLaren Limited Warranty issue and can show through receipted invoices that the vehicle has received the required servicing, an Authorized McLaren Retailer will perform the warranty work without charging for parts or labor.

It is your responsibility to prove and for the Authorized McLaren Retailer to judge whether all required maintenance has been performed.

Warranty

Vehicle Limited Warranty

McLaren Automotive Inc.'s obligation is limited to the authorization to exchange or repair at its option such parts which are acknowledged by it to be defective. In case of defective assemblies, factory rebuilt units can be used in exchange instead of their repair. The replaced defective parts or assemblies shall become the property of McLaren Automotive Inc.

Warranty repairs do not constitute an extension of the original McLaren Limited Warranty period for the McLaren vehicle or a part thereof.

Glass is covered against manufacturing defects such as air bubbles in laminated screens.

Only the original set of tires delivered with the McLaren vehicle are covered under the McLaren Limited Warranty against manufacturing defects. Part worn tires found to have a manufacturing defect may be credited on a pro rata basis dependant on the McLaren vehicle odometer reading. Any subsequent or replacement tires are covered by the tire manufacturer's warranty, not McLaren Automotive Inc.



NOTE: Any tire wear or damage caused as a result of using the McLaren vehicle at a track event is not covered by the McLaren Limited Warranty.

All parts used in a warranty repair will be genuine McLaren parts. All faulty parts removed during a warranty repair shall be the property of McLaren Automotive Inc.

Replacement parts fitted during a warranty repair are covered for the remaining balance of the original McLaren Limited Warranty period. If any non-genuine performance parts have been fitted to the McLaren vehicle since it was manufactured, and they have to be removed to carry out a warranty repair, the labor costs incurred in removing such parts cannot be recovered under the McLaren Limited Warranty.

Warranty

Vehicle Limited Warranty

High Voltage (HV) Battery Limited Warranty

If the HV battery falls below 70% State of Health (SoH) within the 6 year battery warranty period, indicating a fault, the battery will be replaced.

All HV battery repairs or replacements must be carried out by an Authorized McLaren Retailer.

Paint Limited Warranty

If the paint surface requires repair due to a defect in material or application, during the three year period after the McLaren Limited Warranty start date, such repairs will be carried out free of charge by an Authorized McLaren Retailer, or a McLaren Automotive Inc. Approved Paint and Body Repair Provider.

Warranty

Vehicle Limited Warranty

Corrosion Limited Warranty

Any repairs required as a result of cosmetic corrosion on the vehicle body caused by a defect in material or application, during the five year period after the McLaren Limited Warranty start date, will be carried out free of charge by an Authorized McLaren Retailer or a McLaren Automotive Inc. Approved Paint and Body Repair Provider.

Cosmetic corrosion is defined as light oxidization of the surface finish of components.

Perforation is defined as corrosion that penetrates through a body panel, from the inside to the outside, resulting in a hole.

Any repairs required as a result of perforation by corrosion on the vehicle body, during the ten year period after the McLaren Limited Warranty start date, will be repaired or replaced free of charge by an Authorized McLaren Retailer or a McLaren Automotive Inc. Approved Paint and Body Repair Provider.



NOTE: McLaren Automotive Inc. recommends that any repairs are carried out in accordance with McLaren Automotive Inc.'s repair instructions by an Authorized McLaren Retailer or a McLaren Automotive Inc. Approved Paint and Body Repair Provider using genuine McLaren parts or competing parts that meet the quality and specification (including, but not limited to, their compatibility, performance, reliability and durability) of the original part.

McLaren Automotive Inc. disclaims any liability under the Paint Surface and Corrosion Limited Warranties for repairs carried out by anyone other than an Authorized McLaren Retailer or a McLaren Automotive Inc. Approved Paint and Body Repair Provider, and/or repairs carried out using inferior parts, and defects in such parts or damage caused by the use of such parts.

Warranty

Vehicle Limited Warranty

Customer Responsibilities

The documentation supplied with the McLaren vehicle describes how to use and care for the McLaren vehicle properly.

Correct use and maintenance of the McLaren vehicle will help prevent repair expense resulting from misuse or neglect. You must notify an Authorized McLaren Retailer immediately if a problem arises, or have the problem inspected and documented by an Authorized McLaren Retailer.

Vehicle Limited Warranty

To minimize the impact of any defect, McLaren Automotive Inc. recommends you always make the McLaren vehicle available for repair as soon as practical after a problem is detected.

Authorized McLaren Retailers have trained technicians, the correct equipment and genuine McLaren parts to keep the McLaren vehicle operating at its maximum potential.

McLaren Automotive Inc. recommends that all servicing, maintenance and care of the McLaren vehicle is carried out in accordance with the McLaren Maintenance Schedule by an Authorized McLaren Retailer using genuine McLaren parts or competing parts that meet the quality and specification (including, but not limited to, their compatibility, performance, reliability and durability) of the original part. McLaren Automotive Inc. disclaims any liability under the McLaren Limited Warranty for maintenance carried out by anyone other than an Authorized McLaren Retailer, and /or maintenance carried out using inferior parts, and defects in such parts or damage caused by the use of such parts.



NOTE: The McLaren Limited Warranty coverage on specific parts may be invalid if they are not maintained in accordance with the McLaren Maintenance Schedule.

Warranty

Vehicle Limited Warranty

Paint Surface and Corrosion Limited Warranties

Regularly clean the body and paintwork of the McLaren vehicle in accordance with the recommendations supplied in the Owner's Handbook.

The Authorized McLaren Retailer will carry out a visual check of all body panels during the regular servicing of the McLaren vehicle and advise you of any concerns.

To minimize the impact of any defect, McLaren Automotive Inc. recommends you always make the McLaren vehicle available for repair as soon as practical after a problem is detected.

Accident Damage Repair

Due to the materials and assembly procedures used in the production of McLaren vehicles (carbon fiber), it is strongly recommended that any paint work or body repairs be performed only by those repair facilities which have been certified by McLaren Automotive Inc. as having the tools, equipment and training necessary to perform such repairs.

All repairs must be carried out using genuine McLaren parts or competing parts that meet the quality and specification (including, but not limited to, their compatibility, performance, reliability and durability) of the original part. As this ensures that warranty cover will continue on the repaired panels for the remainder of the Limited Warranty period.

Warranty

Parts and Accessories Warranty

Your Warranty Benefits

The McLaren Parts and Accessories Warranty, has no distance limitations and is for two years.

Warranty conditions

The warranty starts on the date that you take possession of the warranted item, or the date the item is invoiced by the supplying McLaren Retailer, whichever is the earliest.

The warranty is valid for the defined period, regardless of any change in ownership.

This warranty applies provided that all servicing, maintenance and care of your vehicle has been carried out in accordance with McLaren's instructions, using genuine McLaren parts.

Genuine McLaren accessories fitted by a McLaren Retailer on a new vehicle prior to delivery will benefit from the same conditions as the new vehicle warranty, see "McLaren Limited Warranty" on page 9.

Entitlement to the warranty for genuine McLaren parts and accessories is validated by producing a copy of the purchase invoice. This invoice must, as a minimum, contain your name and the registration number or Vehicle Identification Number (VIN) of the vehicle.

The warranty is limited to the repair or replacement of the individual part and the associated labour costs. If the part is fitted or removed by anyone other than a McLaren Retailer, only the cost of the part is covered by the warranty.

The wear and tear and service adjustment policies applicable to the new vehicle warranty also apply to new parts and accessories, see "Items not covered" on page 59.

Warranty

Emission Control System Maintenance

Maintenance

The law requires the McLaren vehicle conforms to exhaust emission standards. To provide the best vehicle performance and lowest vehicle emissions, you are responsible to see that all recommended maintenance procedures detailed in this document are performed at the specified times and odometer readings. The emission control warranty does not cover failures due to abuse or lack of proper maintenance.

More frequent maintenance may be needed for vehicles under severe operating conditions such as dusty areas or very short trip driving.

While maintenance services can be performed by any qualified service outlet, McLaren Automotive Inc. recommends that all maintenance services be performed by an Authorized McLaren Retailer who is equipped with the tools, instruments, and information necessary for correct and systematic performance of these services. Although warranty obligations are not dependent upon the use of any particular brand of replacement parts and you may elect to use non-genuine McLaren parts for replacement purposes, McLaren Automotive Inc. recommends the use of genuine McLaren parts for service and repairs, since they have been made according to the manufacturer's specifications. It is also important to use only fuels and lubricants meeting factory specifications, since the emission systems warranty does not cover repair or replacement of parts necessitated by failure of such items. For detailed information concerning emission control system maintenance, please refer to the Service section of this booklet. If you should desire further information concerning tune-up specifications or emission control system maintenance jobs, we recommend obtaining maintenance-related literature. Such literature is available from an Authorized McLaren Retailer.

Warranty

Federal Emission System Warranty

Federal Emission Performance Defect Warranty

In accordance with the requirements of the Federal Clean Air Act as amended, McLaren Automotive Inc. warrants to the original and each subsequent owner of a McLaren vehicle passenger car that:

1. the vehicle was designed, built and equipped so as to conform, at the time of sale to the original owner, with the then applicable regulations issued by the Federal Environmental Protection Agency under authority of the Federal Clean Air Act as amended; and
2. the vehicle is free from defects in materials and workmanship at the time of sale which would cause it not to conform with those regulations within a period of two years or 24,000 miles from the date of initial operation of the vehicle, whichever occurs first; and
3. the vehicle is free from defects in material and workmanship in specific emission related parts as specified in the list which would cause them not to conform with those requirements for a period of 8 years or 80,000 miles, whichever occurs first.

This Warranty Does Not Apply To:

1. The repair or replacement of warranted parts which are scheduled to be replaced prior to 80,000 miles (such as air filters). These parts are no longer covered once they have been replaced at the first required replacement interval during a regular maintenance service.
2. Any vehicle on which the odometer reading has been altered and the vehicle's actual odometer reading cannot be readily determined.
3. Loss of time, inconvenience, loss of the use of the vehicle or similar incidental or consequential damages.

This warranty will be performed by any Authorized McLaren Retailer of your choice who may, upon delivery of the McLaren vehicle to its place of business and at the Authorized McLaren Retailer's sole discretion, repair, replace or adjust the relevant emission systems parts, without charge for parts and labor (including diagnosis), using genuine McLaren parts to assure compliance with applicable regulations. Parts replaced under this warranty become the property of McLaren Automotive Inc.

Warranty

Federal Emission System Warranty

This warranty is only available on a car purchased in the Continental United States.

WITH RESPECT TO EMISSION SYSTEMS, THIS WARRANTY AND THE EMISSIONS PERFORMANCE WARRANTY ARE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES AND REPRESENTATIONS, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND OF ALL OTHER OBLIGATIONS OR LIABILITIES ON THE PART OF THE WARRANTOR, MCLAREN AUTOMOTIVE INC. OR THE SELLING MCLAREN RETAILER, NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR THEM ANY OTHER LIABILITY IN CONNECTION WITH SUCH EMISSION SYSTEMS.

Warranty

Emission Performance Warranty

Federal Emission Performance Defect Warranty

You may present a claim under this warranty immediately after the McLaren vehicle has failed an EPA approved emission short test during the warranty period if, as a result of that failure, you are required by law to repair the vehicle to avoid the imposition of a penalty or sanction. You do not need to suffer the loss of the right to use the McLaren vehicle, pay a fine, or incur repair expenses before bringing this claim. Your warranty claim may be presented to any Authorized McLaren Retailer of your choice in the Continental United States.

McLaren Automotive Inc. will honor or deny your claim within a reasonable time, not to exceed 30 days, from the time at which the McLaren vehicle is initially presented for repair or within any time period specified by local, State or Federal Law, whichever is shorter, except when a delay is caused by events not attributable to McLaren Automotive Inc. or the Authorized McLaren Retailer. You will be notified in writing by McLaren Automotive Inc. of the reason for any denial of your claim.

McLaren Automotive Inc. is required by law to honor your claim if such notice of denial is not received by you within said time period.

You may obtain further information concerning the emission performance warranty or report violations of the terms of the Emission Performance Warranty by contacting The Director, Field Operation and Support Division (6406J), Environmental Protection Agency, 401 "M" Street, SW., Washington, D.C. 20460 (Attention: Warranty Claim)



NOTE: The Emission Performance Warranty is required by Federal Law, and is effective only to the extent required by that law. To the extent the underlying law is suspended or amended, this Warranty is automatically altered in the same manner, without further notice.

Warranty

Emission Performance Warranty

McLaren Automotive Inc. warrants to the original and each subsequent owner of a McLaren vehicle that:

- a. if the vehicle is maintained and operated in accordance with McLaren Automotive Inc.'s written instructions for required maintenance and use, and
- b. if such non-conformity results will result in the vehicle owner having to bear any penalty or other sanction (including the denial of the right to use the vehicle) under local, State or Federal law, then any Authorized McLaren Retailer during the first 24 months or 24,000 miles will make any repairs or replacements necessary to specified systems/components to correct the non-conformity or so that the vehicle will pass the smog check test at no charge for parts and labor (including diagnosis)
- c. for the remainder of the 8 years or 80,000 miles the Authorized McLaren Retailer will correct only those deficiencies directly related to the specified components in the attached list which have been installed in or on the vehicle for the sole or primary purpose of reducing vehicle emissions

The warranty period starts on the date of sale of the McLaren vehicle by the Authorized McLaren Retailer or the date the McLaren vehicle is registered with the appropriate authorities whichever is the sooner.

The emission control system of the McLaren vehicle was designed, built and tested using genuine McLaren parts and the car is certified as being in conformity with Federal emission control regulations and requirements.

Accordingly, it is recommended that any replacement parts used for maintenance, repair or replacement of emission related components be genuine McLaren parts, including remanufactured parts.

You may elect to have maintenance, replacement or repair of the emission control devices and systems performed by any automotive repair establishment and may elect to use other than genuine McLaren spare parts, including remanufactured parts for such maintenance, replacement or repair without invalidating this warranty; the cost of such service or parts, however, will not be covered under the warranty except in the case of an emergency.

Warranty

Emission Performance Warranty

Use of replacement parts which are not of equivalent quality and design may impair the effectiveness of the emission control systems.

If other than genuine McLaren parts, including remanufactured parts are being used for maintenance, replacement or repair of components affecting emission control, you should obtain assurances that such parts are warranted by their manufacturer to be equivalent to genuine McLaren parts in performance and durability.

McLaren Automotive Inc. assumes no liability under this warranty with respect to parts other than genuine McLaren parts, including remanufactured parts except for damage to a non-McLaren warranted part caused by a failure of a McLaren part.

However, the use of non-McLaren replacement parts does not invalidate the warranty on other components unless non-McLaren parts cause damage to warranted parts.

Warranty

Emission Performance Warranty

McLaren Automotive Inc. may deny an emission performance warranty claim if the failure of a part is the result of:

- a. non-compliance with the written instructions for required maintenance and use. These written instructions, including time and mileage intervals at which maintenance is to be performed may be found in this Booklet. You are advised to perform all recommended maintenance or repairs on the McLaren vehicle. McLaren Automotive Inc. may deny a warranty claim if your failure to perform the required maintenance resulted in the failure of the warranted part in question. Receipts and service records covering the performance of regular maintenance should be retained in the event questions arise concerning maintenance. The receipts and service records should be transferred to each subsequent owner of the McLaren vehicle
- b. vehicle abuse or maintenance performed in such a manner that an emission component was improperly installed or adjusted substantially outside the manufacturer's specifications or which resulted in removing or rendering inoperative any component affecting the vehicle's emissions
- c. using non-EPA certified replacement parts in the maintenance or repair of the McLaren vehicle which ultimately proved to be defective in material or workmanship or not equivalent from an emission standpoint to the original equipment part and you are unable to prove otherwise
- d. McLaren Automotive Inc. may deny an emission related warranty claim if it can establish that the failure or the malfunction of an emission control system part results directly from the use of non-premium low octane fuel in the engine (R+M)/2 method)

Warranty

Emission Performance Warranty

This Warranty Does Not Cover:

- a. malfunctions in any part caused by any of the following: misuse, improper adjustments, modification, alteration, tampering, disconnection, improper or inadequate maintenance, or use of leaded gasoline for catalyst equipped vehicles
- b. damage resulting from accident, acts of nature or other events beyond the control of McLaren Automotive Inc.
- c. the repair or replacement of warranted parts which are scheduled for replacement prior to 80,000 miles (such as air filters) once these have been replaced at the first replacement interval as part of regular maintenance service
- d. loss of time, inconvenience, loss of use of the vehicle, or other incidental or consequential damages.
- e. any vehicle on which the odometer mileage has been altered so that the vehicle's actual mileage cannot be determined

This warranty is only available on a McLaren vehicle purchased in the Continental United States.

In all other countries, defective parts will be repaired or replaced free of charge only in accordance with the terms and limitations of the warranty for McLaren vehicles in effect at the time in such countries.

THE EMISSION WARRANTIES AND LIMITED WARRANTY FOR MCLAREN VEHICLES ARE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES AND REPRESENTATIONS, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND OF ALL OTHER OBLIGATIONS OR LIABILITIES ON THE PART OF THE WARRANTOR, MCLAREN AUTOMOTIVE INC. OR THE SELLING MCLAREN RETAILER AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR THEM ANY OTHER LIABILITY IN CONNECTION WITH SUCH EMISSION SYSTEMS.

Warranty

Emission Related Components

Component list

The list shown below sets forth the emission related components which may be covered by the emissions performance warranty.

1. **Air Intake System**

Intake sound generator

Intake air ducts*

Airbox assembly*

Secondary air pump*

Secondary air injection assembly*

Secondary air valve*

Intake manifold and gaskets*

Throttle symposer*

Turbochargers*

Manifold absolute pressure/temperature sensor*

2. **Fuel evaporative system**

Venturi purge hose

Fuel filler mechanism*

Fuel tank purge hose*

Fuel tank access plate retaining ring*

Charcoal filter*

3. **Exhaust system**

Turbocharger gaskets*

Muffler - standard and sports*

Turbocharger to muffler pipes**

Exhaust manifolds*

Turbocharger wastegate actuators*

Turbocharger dump valves*

Warranty

Emission Related Components

4. Engine cooling

Header tank

Charge cooler low temperature radiator*

Thermostat*

Engine oil level/temperature sensor

Cylinder head temperature sensor

Radiator*

Charge coolers*

Water pump*

Engine degas assembly

5. Fuel system

Fuel filler hose valve

Fuel filler bowl

Fuel filler seal*

Injectors*

Fuel feed pipes*

Fuel filter*

Fuel pumps*

Intake manifold fuel purge assembly*

Fuel rail*

Fuel rail dampers*

Bulkhead to engine fuel purge pipe*

Fuel tank*

Fuel tank access plate retaining ring seal

Fuel tank carbon canister molded upper pipe*

Fuel vent hose*

6. Ignition system

Ignition coil

Warranty

Emission Related Components

7. Crankcase ventilation

Crank timing plug

Oil filter cap

Oil filler bowl

Intake manifold to breather system hose*

Breather assembly*

8. Engine and transmission lubrication

Oil filter

Pressure relief valve

Transmission oil cooler

Clutch oil cooler*

Vee module assembly*

Engine oil cooler*

Engine oil pump*

Engine oil tank*

Engine oil separator*

9. Engine mechanical

Cylinder head front covers*

Crankshaft damper*

Engine oil pump seal*

Water pump drive*

Front engine cover*

Engine oil pump drive*

Crankshaft rear oil seal*

Camshaft covers*

Cylinder head gasket and bolts*

Compound gear*

Camshaft drive*

Cylinder heads*

Warranty

Emission Related Components

10. Engine emissions control
 - Manifold temperature and pressure sensors
 - Secondary air sensors
 - Crankshaft position sensor
 - Fuel rail temperature and pressure sensor
 - Wheel speed sensors
 - Camshaft phaser sensor
 - Coolant temperature sensor
 - Fuel pump controller
 - Camshaft phase sensor
 - Secondary air valves
 - Throttle pedal
 - Mass air flow sensor
 - Mass air flow tube*
 - Lambda sensors*
 - Throttle body*
 - Transmission wiring*
 - Transmission control unit**
 - Secondary air wiring harness*
 - Radiator fans*
 - Inlet manifold wiring harness*
 - Fuel injector wiring harness*
 - Engine control module**
 - Knock sensor*
 - Engine wiring harness*
 - Oil level and temperature harness*
 - Camshaft phasers*

Warranty

Emission Related Components

11. Related parts

Charge cooler to throttle body hose

Intake sound generator hose

Radiator bleed hoses

Header tank feed pipes and hoses

Header tank to engine pump feed hose

Charge cooler feed pipe and bracket

Clutch cooler to low temperature radiator feed hose

Radiator hoses

Charge cooler feed hoses

Low temperature radiator hoses

Turbocharger to charge air cooler hoses

Low temperature radiator feed hoses

Engine to oil tank oil return pipes

Oil filler drain hose*

Low temperature radiator return hoses

Heater feed pipe

Water pump heater return stub

Water charge air cooler return hose and pipe

Water charge air cooler manifold feed stub pipes

Turbocharger feed hoses and pipes

Breather to turbocharger hose assembly*

Secondary air hose

Secondary air injection valve to cylinder head pipe

Engine clutch cooler hose and clips

Low temperature radiator center feed and return hoses*

Turbocharger oil feed and return pipes and clips*

Transmission cooler return hose*

Transmission cooler feed pipe*

Turbocharger oil feed hoses including washers and banjo*

Warranty

Emission Related Components

- Turbocharger coolant return hose and pipe including clips*
- Mass air flow tube to turbocharger duct*
- Airbox to mass air flow tube elbow*
- Transmission cooler feed pipe*
- Brake master cylinder and servo*
- Oil tank filler tube*
- Oil tank to engine oil feed pipe
- Brake booster hose*
- Plenum to pipe hose assembly*
- Radiator top hoses*
- Engine to brake booster vacuum pipe*
- Engine vacuum brake hose*
- Intake sound generator Y piece
- Low temperature radiator feed Y piece

ALL emission performance/control items listed above are warranted for 2 years/24,000 miles or for 3 years/ 50,000 miles (whichever occurs first) for California vehicles and states that require an California emission warranty.

*These extended emission control items are warranted for 7 years/ 70,000 miles (whichever occurs first) for California vehicles and states that require an California emission warranty.

**The extended emission performance items are warranted for 8 years/ 80,000 miles (whichever occurs first).

Warranty

California Emission System Warranty

Your Warranty Rights and Obligations

This warranty applies to California and all States which have adopted California Emissions Warranty Regulations.

The California Air Resources Board and McLaren Automotive Inc. are pleased to explain the emission control system warranty on your 2022 McLaren vehicle. In California, new motor vehicles must be designed, built and equipped to meet the State's stringent anti-smog standards. McLaren Automotive Inc. must warrant the emission control system on your McLaren vehicle for the periods of time listed below provided there has been no abuse, neglect or improper maintenance of your McLaren vehicle.

Your emission control system may include parts such as the carburetor or fuel-injection system, the ignition system, catalytic converter, and engine computer. Also included may be hoses, belts, connectors and other emission-related assemblies.

Where a warrantable condition exists, McLaren Automotive Inc. will repair your McLaren vehicle at no cost to you including diagnosis, parts and labor.

Manufacturer's Warranty Coverage:

For 3 years or 50,000 miles (whichever first occurs):

1. If your McLaren vehicle fails a Smog Check inspection, all necessary repairs and adjustments will be made by McLaren Automotive Inc. to ensure that your McLaren vehicle passes the inspection. This is your emission control system **PERFORMANCE WARRANTY**.
2. If any emission-related part on your McLaren vehicle is defective, the part will be repaired or replaced by McLaren Automotive Inc. This is your shortterm emission control system **DEFECTS WARRANTY**.

For 7 years or 70,000 miles (whichever first occurs):

1. If an emission-related part listed in this warranty booklet specially noted with coverage for 7 years or 70,000 miles is defective, the part will be repaired or replaced by McLaren Automotive Inc. This is your longterm emission control system **DEFECTS WARRANTY**.

Warranty

California Emission System Warranty

Warranty Claim Procedure:

1. A warranty claim may be submitted by bringing a McLaren vehicle to any repair facility authorized by McLaren Automotive Inc. to service that McLaren vehicle.
2. McLaren Automotive Inc. shall establish procedures as to the manner in which a claim under the emission performance warranty is to be processed. The procedures shall provide for a final decision and repair of a warrantable condition by McLaren Automotive Inc. within a reasonable time, not to exceed 30 days from the time at which the McLaren vehicle is initially presented for repair, or unless a delay:
 - a. is requested by the McLaren vehicle owner, or
 - b. is caused by an event not attributable to McLaren Automotive Inc. or the warranty station.
3. Within the time period specified in section (2), McLaren Automotive Inc. shall provide the McLaren vehicle owner, in writing, with an explanation as to why the claim is being denied.
4. Failure to notify a McLaren vehicle owner that a warrantable condition does not exist within the required time period of section (2), for reasons other than those provided for in sections (2)(A) and (B), shall result in McLaren Automotive Inc. being responsible for repairing the vehicle free of charge to the McLaren vehicle owner.
5. McLaren Automotive Inc. shall incur all costs associated with a determination that an emission performance warranty claim is valid.

Owner's Warranty Responsibilities:

As the McLaren vehicle owner, you are responsible for the performance of the required maintenance listed in your Service and Warranty Guide. McLaren Automotive Inc. recommends that you retain all receipts covering maintenance on your McLaren vehicle, but McLaren Automotive Inc. cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

You are responsible for presenting your McLaren vehicle to a McLaren Automotive Inc. dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

Warranty

California Emission System Warranty

As the McLaren vehicle owner, you should also be aware that McLaren Automotive Inc. may deny you warranty coverage if your McLaren vehicle or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact McLaren Automotive Inc., 1405 South Beltine Road, Suite 100, Coppell, TX 75019 at 855-462-5273 or the California Air Resources Board at 9528 Telstar Avenue, El Monte CA 91731.

General

McLaren Automotive Inc. warrants to you and each subsequent owner of a McLaren vehicle that is certified for sale in California and States that have adopted California Emissions Warranty Regulations and registered in California and States that have adopted California Emissions Warranty Regulations that:

1. the McLaren vehicle is free from defects in material and workmanship which would cause it to fail to conform with requirements of the California Air Resources Board (CARB) or to fail to pass a smog check test for a period of use of 3 years or 50,000 miles, whichever occurs first; and
2. if any part which affects any regulated emission from the McLaren vehicle is defective during 3 years or 50,000 miles, whichever occurs first, the part will be repaired or replaced; and
3. is free from defects in material and workmanship in specific emission related parts as specified by a single asterisk in the attached list which would cause them not to conform with those requirements for a period of use of 7 years or 70,000 miles, whichever occurs first

Warranty

California Emission System Warranty

McLaren Automotive Inc. further warrants that:

- a. if the McLaren vehicle is maintained and operated in accordance with McLaren Automotive Inc.'s written instructions for required maintenance and use, and
- b. if a part is defective during 3 years or 50,000 miles, whichever occurs first, which causes the vehicle not to conform to the applicable CARB requirement or to fail a smog check test, or
- c. if an emission-related part covered by the 7 year or 70,000 mile, whichever occurs first, warranty term is defective during the warranty period, then any Authorized McLaren Retailer of your choice will make any adjustments, repairs or replacements (including diagnosis) necessary to correct the defect or so that the McLaren vehicle will pass the smog check test at no charge for parts, labor or diagnosis

The McLaren vehicle is also covered under the Federal Emissions Warranties.

These warranty provisions shall begin on the date of sale of the McLaren vehicle by the Authorized McLaren Retailer or the date the McLaren vehicle is registered with the appropriate authorities whichever is the sooner.

The emission control system of the McLaren vehicle was designed, built and tested using genuine McLaren parts and the car is certified as being in conformity with Federal, California and states that have adopted California emission warranty emission control regulations and requirements. Accordingly, it is recommended that any replacement parts used for maintenance, repair or replacement of emission related components be genuine McLaren parts, including remanufactured parts.

You may elect to have maintenance, replacement or repair of the emission control devices and systems performed by any non-franchised workshop, and may elect to use other than genuine McLaren parts, including remanufactured parts for such maintenance, replacement or repair without invalidating this warranty; the cost of such service or parts, however, will not be covered under the warranty except in the case of an emergency.

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California Emission System Warranty

Use of replacement parts which are not of equivalent quality and design may impair the effectiveness of the emission control systems. If other than genuine McLaren parts, including remanufactured parts are being used for maintenance, replacement or repair of components affecting emission control, you should obtain assurances that such parts are warranted by their manufacturer to be equivalent to genuine McLaren parts in performance and durability.

McLaren Automotive Inc. assumes no liability under this warranty with respect to parts other than genuine McLaren spare parts, including remanufactured parts except for damage to a non-McLaren warranted part caused by a failure of a McLaren spare part.

However, the use of non-McLaren replacement parts does not invalidate the warranty on other components unless non-McLaren parts cause damage to warranted parts. Repairs covered by this warranty will be performed by any Authorized McLaren Retailer at its place of business with no charge for parts or labor (including diagnosis), using genuine McLaren parts, including remanufactured parts for any part covered by this warranty.

In the case of an emergency, when and where an Authorized McLaren Retailer is not available, repairs may be performed at any non-franchised workshop using any replacement part. The non-availability of a replacement part for warranty repair or a repair not completed within 30 days constitutes an emergency.

McLaren Automotive Inc. will reimburse you for such repairs (including labor and diagnosis) that are covered under this warranty. Such reimbursement shall not exceed McLaren Inc.'s suggested retail prices for warranted parts replaced and labor charges based on McLaren Automotive Inc.'s recommended time allowances for warranty repairs at a geographically appropriate hourly labor rate.

Parts replaced under this warranty become the property of McLaren Automotive Inc. The enclosed list sets forth some of the emission related components covered by the emission control system defects warranty. You are advised to perform all recommended maintenance or repairs on the McLaren vehicle. McLaren Automotive Inc. will not deny an emissions system warranty claim solely because you have no record of maintenance.

Warranty

California Emission System Warranty

However, you are responsible for the performance of the required maintenance. McLaren Automotive Inc. may deny a warranty claim if your failure to perform the required maintenance resulted in the failure of a warranted part.

Receipts and service records covering the performance of regular maintenance are recommended to be retained in the event questions arise concerning maintenance. The receipts and service records should be transferred to each subsequent owner of the McLaren vehicle.

McLaren Automotive Inc. may deny an emission related claim if it can establish that the failure or the malfunction of an emission control system part results directly from the use of non-premium low octane fuel in the engine (R+M)/2 method).

Any warranted part which is scheduled only for regular inspection in the written instructions required by "Servicing your McLaren" on page 80 shall be warranted for the applicable warranty period defined in "Overview of Warranties" on page 5. A statement in such written instructions to the effect of "repair or replace as necessary" shall not reduce the period of warranty coverage. Any such part required or replaced under warranty shall be warranted for the remaining warranty period.

Any warranted part which is scheduled for replacement as required maintenance in the written instructions required by "Servicing your McLaren" on page 80 shall be warranted for the period of time or mileage, whichever first occurs, prior to the first scheduled replacement point for that part. If the part fails prior to the first scheduled replacement, the part shall be repaired or replaced by the vehicle or engine manufacturer according to "Overview of Warranties" on page 5 below. Any such part required or replaced under warranty shall be warranted for the remainder of the period prior to the first scheduled replacement point for the part.

The vehicle or engine manufacturer shall be liable for damages to other vehicle components proximately caused by a failure under warranty of any warranted part.

Any add-on or modified part exempted by the Air Resources Board from the prohibitions of Vehicle Code section 27156 may be used on a vehicle or engine. Such use, in and of itself, shall not be grounds for disallowing a

Warranty

California Emission System Warranty

warranty claim made in accordance with this article. The vehicle or engine manufacturer shall not be liable under this article to warrant failures of warranted parts caused by the use of such an add-on or modified part.

If the warranty station identifies that the inspection failure was caused by the failure or malfunction of a “high-priced” part defined in “Emission Related Components” on page 24, then the vehicle manufacturer shall be liable for expenses involved in detecting and correcting the part failure or malfunction, unless the warranty station demonstrates that the part failure or malfunction was caused by abuse, neglect, or improper maintenance as specified in “Servicing your McLaren” on page 80.

If the warranty station determines that the inspection failure was caused by one or more defects covered under warranty pursuant to these regulations and in combination with one or more conditions excluded from warranty coverage pursuant to “Warranty Exclusions” on page 59, then the vehicle owner shall not be charged for the diagnostic and repair costs related to detecting and repairing the warrantable defects.

In the alternative, the owner of a vehicle which fails the inspection may choose to have the vehicle repaired at other than a warranty station. If a warrantable defect is found, the vehicle owner may deliver the vehicle to a warranty station and have the defect corrected free of charge. The vehicle manufacturer shall not be liable for any expenses incurred at a service establishment not authorized to perform warranty repairs, except in the case of an emergency. If the vehicle owner chooses to have a warrantable defect repaired at other than a warranty station, the upper cost limit pursuant to Health and Safety Code section 44017 shall not apply to the repair.

This warranty does not cover:

1. the repair or replacement of any “warranted part” otherwise eligible for warranty coverage shall be excluded from such warranty coverage if the vehicle or engine manufacturer demonstrates that the vehicle or engine has been abused, neglected or improperly maintained, and that such abuse, neglect, or improper maintenance was the direct cause of the need for the repair or replacement of the part

Warranty

California Emission System Warranty

2. malfunctions in any part caused by any of the following: improper adjustments except for those done by an Authorized McLaren Retailer during warranty service work, modification, alteration, tampering, disconnection, or use of leaded gasoline (for catalyist equipped vehicles)
3. damage resulting from accident, acts of nature or other events beyond the control of McLaren Automotive Inc.
4. the repair or replacement of warranted parts which are scheduled to be replaced prior to 50,000 miles once these have been replaced at the first replacement interval during a regular maintenance service
5. incidental or consequential damages such as loss of time, inconvenience, or loss of use of the vehicle
6. any vehicle on which the odometer reading has been altered so that the vehicle's actual mileage cannot be determined

This warranty is applicable to McLaren vehicles certified for sale and registered in California and states that have adopted the California emission warranty. In all other states or countries, defective parts will be repaired or replaced in accordance with the terms and limitations of the limited warranty applicable to new McLaren vehicles in effect at the time in such states or countries.

You may present a claim under the performance warranty immediately after the McLaren vehicle has failed a smog check test. You do not need to suffer the loss of the right to use the McLaren vehicle, pay a fine, or incur repair expenses before bringing this claim. After the 3 year/50,000 mile performance warranty period has passed, a smog check test failure due to a defect in a part which is warranted for 7 years/70,000 miles, is also covered.

McLaren Automotive Inc. will honor or deny your claim within a reasonable time, not to exceed 30 days, from the time at which the McLaren vehicle is initially presented for repair or within any time period specified by local, State or Federal Law, whichever is shorter, except when a delay is caused by events not attributable to McLaren Automotive Inc. or the Authorized McLaren Retailer.

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California Emission System Warranty

You will be notified in writing by McLaren Automotive Inc. of the reason for any denial of your claim.

McLaren Automotive Inc. is required by law to honor your claims if such notice of denial is not received within said time period.

WITH RESPECT TO EMISSION SYSTEMS, THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES AND REPRESENTATIONS, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND OF ALL OTHER OBLIGATIONS OR LIABILITIES ON THE PART OF THE WARRANTOR, MCLAREN AUTOMOTIVE INC. OR THE AUTHORIZED MCLAREN RETAILER. NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR THEM ANY OTHER LIABILITY IN CONNECTION WITH SUCH EMISSION SYSTEMS.

Warranty

Warranty Enforcement Laws

State Repair Laws

Laws in many states and federal law permit owners and/or lessees to obtain a replacement vehicle or a refund of the purchase or lease price under certain circumstances. The provisions of these laws vary from state to state and vary from the federal law. To the extent allowed or not prohibited by applicable law, McLaren Automotive Inc. requires that you first provide it with direct written notification of any alleged unrepaired defect or malfunction, or any other dissatisfaction you have experienced with the McLaren vehicle so that McLaren Automotive Inc. has opportunity to cure the problem or dissatisfaction ourselves prior to seeking redress of any kind or nature.

Giving McLaren Automotive Inc. itself this direct notice and opportunity to cure a problem enables McLaren Automotive Inc. to supplement prior efforts by any Authorized McLaren Retailer so any ongoing problem can be resolved or the dissatisfaction addressed by McLaren Automotive Inc.

Written notifications, either required under an applicable Lemon Law or other written notifications should be sent to McLaren Automotive Inc., not an Authorized McLaren Retailer, at:

McLaren Automotive Inc.
1405 South Beltine Road, Suite 100
Coppell
TX 75019

Warranty

Warranty Enforcement Laws

California retail buyers and lessees

Under California law you may be entitled to a replacement of the McLaren vehicle or a refund of the purchase price or lease price, if McLaren Automotive Inc. and/or its Authorized Service Representative fail to fix one or more substantial defects or malfunctions in the McLaren vehicle that are covered by its express warranty after a reasonable number of repair attempts. During the period of 18 months from original delivery of the vehicle or the accumulation of 18,000 miles on the odometer of the McLaren vehicle, whichever occurs first, a reasonable number of repair attempts is presumed for a retail buyer or lessee if one or more of the following occurs:

1. the same substantial defect or malfunction results in a condition that is likely to cause death or serious bodily injury if the vehicle is driven, that defect or malfunction has been subject to repair two or more times, and the owner has directly notified McLaren Automotive Inc. in writing of the need for its repair,
2. the same substantial defect or malfunction of a less serious nature than category (1) has been subject to repair four or more times and the you have directly notified McLaren Automotive Inc. in writing of the need for its repair, or
3. the McLaren vehicle is out of service by reason of repair of the same or different substantial defects or malfunctions for a cumulative total of more than 30 calendar days.

Written direct notification should be sent to McLaren Automotive Inc., not an Authorized McLaren Retailer, at:

McLaren Automotive Inc.
1405 South Beltine Road, Suite 100
Coppell
TX 75019

Warranty

Dispute Resolution

Notice to all McLaren owners

This section is incorporated into the McLaren Service & Warranty and contains specific written notification that some states require be provided to consumers regarding their rights upon the purchase or lease of a new motor vehicle and outlines an alternative dispute resolution forum available for McLaren owners. These states and other states also may have certain consumer protection laws, or “lemon laws,” under which you may have legal rights and remedies. The information contained in this section is not intended to provide legal advice and we recommend that you consult the specific laws in your state regarding the rights and remedies available to you. ATTENTION CALIFORNIA BUYERS AND LESSEES: THIS SECTION ALSO INCLUDES INFORMATION ON BINDING ARBITRATION FOR CALIFORNIA VEHICLES ONLY, PLEASE READ THE CALIFORNIA SECTION IN ITS ENTIRETY AS IT AFFECTS YOUR RIGHTS.

To the extent allowed by applicable state law, and in order to give McLaren the opportunity to resolve any concerns you may have with your McLaren vehicle, McLaren requires that you provide it with written notification of any repair issues or any alleged defect or nonconformity covered by state laws prior to seeking any legal remedy, including through arbitration or an informal dispute resolution program. You may contact McLaren Customer Support at the address below:

McLaren Customer Support
McLaren Automotive Inc.
1405 South Beltline Road, Suite 100
Coppell
TX 75019

Email: customerservice.na@mclaren.com

Phone: 855-202-8815

Please provide the following information when you contact Customer Support:

- Your name
- A contact telephone number
- The vehicle identification number (VIN) of your McLaren vehicle

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Dispute Resolution

- The current mileage on your McLaren vehicle
- The name of the Authorized McLaren Retailer who sold and services your McLaren vehicle

In the event you have any questions regarding the information contained in this supplement or require additional information regarding your McLaren vehicle, you may reach us by telephone at 855-202-8815.

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Dispute Resolution

McLaren's Alternative Dispute Resolution Program

If a warranty concern has not been resolved to your satisfaction directly with your Authorized McLaren Retailer or McLaren Customer Support, you may be eligible to participate in the BBB AUTO LINE program. BBB AUTO LINE is an independent dispute resolution program through which you may participate in an arbitration process. An arbitration proceeding, operated through the BBB AUTO LINE program, provides owners of certain McLaren vehicles with an ongoing independent forum for the resolution of customer disputes involving product performance covered under warranty. Customers who elect to pursue remedies under their state's "lemon laws" may be required to use the BBB AUTO LINE arbitration program prior to filing a court action. A description of the program is contained on this page.

What is BBB AUTO LINE?

BBB AUTO LINE is an independent dispute resolution program administered by the Council of Better Business Bureaus, Inc. to resolve automotive warranty disputes.

How do I know if I am eligible to use BBB AUTO LINE?

BBB AUTO LINE Application: Using the information below, please call or write to request a program application. You will be asked to provide general information, including your name, address and McLaren vehicle information. A customer claim form will be mailed to you that will need to be completed, signed by you and returned to BBB along with proof of ownership. Upon receipt, BBB will review the claim for eligibility under the program guidelines.

How can I contact BBB AUTO LINE?

You may obtain information at www.bbb.org or by calling BBB AUTO LINE at 1-800-955-5100. You may also contact BBB AUTO LINE in writing at:

BBB AUTO LINE
3033 Wilson Boulevard, Suite 600
Arlington, VA 22201
Fax: 703.247.9700

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Dispute Resolution

How much will I have to pay to use BBB AUTO LINE?

BBB AUTO LINE does not charge a fee to consumers.

Warranty Dispute Resolution

CALIFORNIA

THE BETTER BUSINESS BUREAU (BBB) AUTO LINE PROGRAM
(CALIFORNIA ONLY).

If a warranty concern has not been resolved to your satisfaction, you may be eligible to participate in the BBB AUTO LINE program. BBB AUTO LINE is an independent dispute resolution program through which you may participate in an arbitration process.

BBB AUTO LINE Application: Using the information below, please contact the BBB to complete or request a program application. You will be asked to provide general information, including your name, address and McLaren vehicle information. You will be required to complete a claim form and provide proof of vehicle ownership. Upon receipt, BBB will review the claim for eligibility under the program guidelines.

You can obtain more information at www.bbb.org or by calling BBB AUTO LINE at 1-800-955-5100. You may also contact BBB AUTO LINE in writing at:

BBB AUTO LINE
3033 Wilson Boulevard, Suite 600
Arlington, VA 22201

Fax: 703.247.9700

You may be asked by BBB AUTO LINE to resolve your claims through a settlement process. If you are unable to settle your claims or if you do not wish to participate in the settlement process, you may present any of your claims within the jurisdiction of BBB AUTO LINE to an arbitrator at an informal hearing. The arbitrator's decision should be issued within 40 days from the date your claim is filed. This time period may be extended by BBB AUTO LINE under certain circumstances, including if the arbitrator requests an inspection/report by an independent expert, an inspection and test drive of the vehicle, or further investigation and report by BBB AUTO LINE on issues relevant to the decision.

Following issuance of the arbitrator's written decision, you will have 30 days to return an acceptance or rejection form to the BBB AUTO LINE. Failure to timely return the applicable form will be considered rejection of

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Dispute Resolution

the decision unless the BBB AUTO LINE extends the time period in writing for good cause. If you accept the decision, McLaren will be bound by the decision and must comply with its terms within 30 days after receipt of notice of your acceptance.

If you choose not to accept the arbitrator's decision, you may reject the decision and pursue other legal remedies under state or federal law in court. However, McLaren will not be obligated to perform any part of the decision and the decision will be admissible in any court action.

You are required to use BBB AUTO LINE before asserting any rights or remedies in court which are provided under California Civil Code Section 1793.22(b) or under the Magnuson-Moss Warranty- Federal Trade Commission Improvement Act, 15 U.S.C. Section 2301, et seq. You are not required to use BBB AUTO LINE if you choose to seek redress by pursuing rights and remedies not created by California Civil Code Section 1793.22(b) or the Magnuson-Moss Warranty- Federal Trade Commission Improvement Act, 15 U.S.C. Section 2301, et seq.

California Civil Code Section 1793.2(d) requires that if McLaren or its representative/authorized retailer in California is unable to service or repair a new motor vehicle to conform to the applicable express warranties after a reasonable number of attempts, McLaren may be required to replace the vehicle or reimburse the buyer in an amount equal to the purchase price of the vehicle paid by the buyer, less an offset for the amount directly attributable to use by the buyer prior to the discovery of the nonconformity. However, the buyer is free to elect restitution of the amounts paid in lieu of replacement and is not required to accept a replacement vehicle from McLaren.

California Civil Code Section 1793.22(b) creates a presumption that a reasonable number of attempts have been made to conform a new motor vehicle to the express warranties if, within 18 months from delivery of the vehicle to the buyer or 18,000 on the odometer of the vehicle, whichever occurs first, one or more of the following occurs:

- The same nonconformity results in a condition that is likely to cause death or

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Dispute Resolution

- serious bodily injury if the vehicle is driven and the nonconformity has been subject to repair two (2) or more times by McLaren or its agents and the buyer has at least once directly notified McLaren of the need for the repair of the nonconformity; or
- The same nonconformity (a condition which substantially impairs the use, value, or
- safety of the vehicle) has been subject to repair four (4) or more times by
- McLaren or its agents and the buyer has at least once directly notified McLaren of the need for the repair of the nonconformity; or
- The vehicle is out of service by reason of repair of nonconformities by McLaren or
- its agents for a cumulative total of more than thirty (30) calendar days after delivery of the vehicle to the buyer. The buyer is required to directly notify McLaren. The 30-day limit will be extended only if repairs cannot be performed due to conditions beyond the control of the McLaren or its agents.

Written notification by a buyer to McLaren should be sent directly to McLaren Automotive, Inc., Customer Support at:

McLaren Customer Support
McLaren Automotive Inc.
1405 South Beltline Road, Suite 100
Coppell
TX 75019

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BINDING ARBITRATION FOR CALIFORNIA VEHICLES ONLY

PLEASE READ THIS SECTION IN ITS ENTIRETY AS IT AFFECTS YOUR RIGHTS.

If you purchased, leased, registered or use your McLaren vehicle in the State of California, you and McLaren each agree that any claim or disputes (excluding personal injury claims) between us (including between you and any of our authorized retailers and affiliated companies) related to or arising out of your vehicle purchase, lease, use of your vehicle, the vehicle warranty, representations in the warranty, or the duties contemplated under the warranty, including without limitation claims related to the failure to conform a vehicle to warranty, failure to repurchase or replace your vehicle, or claims for a refund or partial refund of your vehicle's purchase price, but excluding claims brought under the Magnuson-Moss Warranty Act, shall be resolved by binding arbitration at either your or our election, even if the claim is initially filed in a court of law. If either you or we elect to resolve our dispute via arbitration (as opposed to in a court of law), such binding arbitration shall be administered by and through the American Arbitration Association ("AAA") under its Streamlined Arbitration Rules & Procedures.

McLaren will pay all AAA fees for any arbitration except for the initial filing fee. The arbitration will be held in the city or county of your residence. To learn more about arbitration, including how to commence arbitration, you may call +1-800-778-7879 or go to www.ADR.org.

This agreement to arbitrate is intended to be broadly interpreted and to make all disputes and claims between us (including our retailers and affiliated companies) relating to or arising out of your vehicle purchase, lease or use of your vehicle, or the vehicle warranty subject to arbitration to the maximum extent permitted by law. The arbitrator shall be bound by the terms of this agreement and shall follow the applicable law. The arbitrator shall not have the power to commit manifest errors of law, and any award rendered by the arbitrator that employs a manifest error of law may be vacated or corrected by a court of competent jurisdiction for such error. The arbitrator may only resolve disputes between you and us and may not consolidate claims without the consent of all parties. The arbitrator cannot hear class or representative claims or requests for relief

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on behalf of others purchasing or leasing McLaren Automotive Inc vehicles as permitted by law. In other words, you and we may bring claims against the other only in your or our individual capacity, and not as a plaintiff or class member in any class or representative action to the maximum extent permitted by law. If a court or arbitrator decides that any part of this agreement to arbitrate cannot be enforced as to a particular claim for relief, then that claim (and only that claim) must be brought in court and must be stayed pending arbitration of the arbitrable claims. If arbitration is elected by either party, the parties collectively agree that they waive their right to a jury trial. In no events shall class arbitration be permitted. Notwithstanding the above, you may file a lawsuit in small claims court for any claims that otherwise require binding arbitration. This agreement evidences a transaction involving interstate commerce and shall be governed by the Federal Arbitration Act, 9 U.S.C. §§ 1-16. Judgment upon any award in arbitration may be entered in any court having jurisdiction. Please also refer to the California buyers and lessees section under Warranty Enforcement Laws of the McLaren Automotive Inc Service and Warranty Manual.

IF YOU PURCHASED, LEASED OR USE YOUR VEHICLE IN CALIFORNIA, YOUR WARRANTY IS MADE SUBJECT TO THE TERMS OF THIS BINDING ARBITRATION PROVISION. BY ACCEPTING BENEFITS UNDER THIS WARRANTY, INCLUDING HAVING ANY REPAIRS PERFORMED UNDER WARRANTY, YOU AGREE TO BE BOUND BY THESE TERMS. IF YOU DO NOT AGREE WITH THESE TERMS, PLEASE CONTACT US AT Customerservice.NA@McLaren.com WITHIN THIRTY (30) DAYS OF YOUR PURCHASE, LEASE OR REGISTRATION OF YOUR VEHICLE IN CALIFORNIA TO OPT-OUT OF THIS ARBITRATION PROVISION.

Warranty

Dispute Resolution

FLORIDA

To exercise your rights under Florida lemon law, you must first send written notification to McLaren.

Written notification by a buyer to McLaren should be sent directly to McLaren Automotive, Inc., Customer Support at:

McLaren Customer Support
McLaren Automotive Inc.
1405 South Beltine Road, Suite 100
Coppell
TX 75019

A written notification form is contained in the booklet entitled "Consumer Guide to the Florida Lemon Law." This booklet is prepared by the Florida Office of The Attorney General and was provided to you by the Authorized McLaren Retailer with your purchase or lease of your McLaren vehicle.

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GEORGIA

FOR GEORGIA RESIDENTS.

1. McLaren participates in BBB AUTO LINE, an arbitration program administered by the Council of Better Business Bureaus (3033 Wilson Boulevard, Suite 600, Arlington, VA 22201).
2. If you have a problem arising under a McLaren written warranty, we encourage you to bring it to our attention. If you are unable to resolve it, you may file a claim with BBB AUTO LINE.
3. To file a claim with BBB AUTO LINE, you may contact BBB AUTO LINE at www.bbb.org or by telephone at 1-800-955-5100. There is no charge for the call.
4. You are required to use BBB AUTO LINE before pursuing arbitration of your claims.
5. You must file your claim no later than one (1) year after expiration of the lemon law rights period under Georgia law. Under Georgia law, the lemon law rights period is the earlier of two years after the date of delivery of your new motor vehicle or the first 24,000 miles of operation of the new motor vehicle after delivery to you.
6. When submitting a claim with the BBB AUTO LINE, you may be required to provide information to support your claim including, but not limited to, your name and address, the Vehicle Identification Number (VIN) of your vehicle, the make, model and year of the vehicle and a description of the problem with your vehicle.
7. You have the right to request and receive an arbitration hearing before an independent arbitrator selected by the BBB AUTO LINE. At the hearing, you may also present facts, documents and witnesses in support of your claim and will be given an opportunity to question witnesses or challenge evidence presented by McLaren. You should be prepared to provide the sales contract/lease agreement, vehicle warranty information, vehicle repair, service and maintenance records, communications with the retailer or manufacturer and other documents, including photographs, that may support your case.

Warranty

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8. Prior to the arbitration hearing, you may also receive a call from a representative of McLaren to discuss settlement options or may be given the opportunity to participate in a pre-hearing telephonic settlement conference with a Dispute Resolution Specialist from the BBB AUTO LINE and a representative of McLaren to explore settlement of your claim.
9. Your claims will be determined by the BBB AUTO LINE within forty (40) days. If you accept the arbitrator's decision, McLaren will be bound by the decision, and will comply with the decision within a reasonable time not to exceed 30 days after receipt of your acceptance of the decision. You may reject the decision issued by a BBB AUTO LINE arbitrator. If you reject the decision, you will be free to pursue further legal action.
10. Additional information regarding the BBB AUTO LINE may be obtained at www.bbb.org or by contacting BBB AUTO LINE at 1-800-955-5100.

Warranty

Dispute Resolution

MASSACHUSETTS

"LEMON LAW" INFORMATION.

IF YOU HAVE SERIOUS PROBLEMS WITH THIS VEHICLE.

The Massachusetts "Lemon Law", M.G.L. c. 90, §7N1/2 provides protection for consumers who have serious problems with their new vehicle.

UNDER THE LEMON LAW, YOU HAVE A RIGHT TO A REFUND OR REPLACEMENT OF THE VEHICLE IF:

- a. there is a substantial defect(s), AND
- b. the defect still exists or has recurred after either:
 1. three or more repair attempts for the same defect, or
 2. being out of service by reason of repair for any combination of defects for a cumulative total of 15 or more business days, within one year or 15,000 miles (whichever comes first) after original delivery, AND
- c. the manufacturer has been notified of the defect and given one final repair attempt of no more than seven business days.

IF THE MANUFACTURER DOES NOT REFUND OR REPLACE THE VEHICLE, YOU HAVE A RIGHT TO HAVE YOUR CASE ARBITRATED BY A STATE CERTIFIED ARBITRATOR.

This state-certified arbitration is different from any manufacturer-sponsored program to which you may also be entitled. Under the state program, you will be sent a decision within 45 days of when your request for arbitration is accepted.

Under the law, you must request state-certified arbitration within 18 months of original delivery of the vehicle.

THIS SHEET PROVIDES ONLY A SUMMARY OF YOUR RIGHTS.

To request arbitration, or to get further information, contact:

Office of Consumer Affairs and Business Regulation
One Ashburton Place

Boston, Massachusetts 02108
Lemon Law information: (617) 727-7780,
1-888-283-3757

Warranty

Dispute Resolution

NEW JERSEY

IMPORTANT: IF THIS VEHICLE HAS A DEFECT THAT SUBSTANTIALLY IMPAIRS ITS USE, VALUE OR SAFETY OR THAT IS LIKELY TO CAUSE DEATH OR SERIOUS BODILY INJURY IF DRIVEN, AND WAS PURCHASED, LEASED OR REGISTERED IN NEW JERSEY, YOU MAY BE ENTITLED UNDER NEW JERSEY'S LEMON LAW TO A REFUND OF THE PURCHASE PRICE OR YOUR LEASE PAYMENTS.

Here is a summary of your rights:

1. To qualify for relief under the New Jersey Lemon Law, you must give the manufacturer or its retailer the opportunity to repair or correct the defect in the vehicle within the Lemon Law's term of protection, which is the first 24,000 miles of operation or two years after the vehicle's original date of delivery, whichever is earlier.
2. If the manufacturer or its retailer is unable to repair or correct a defect within a reasonable time, you may be entitled to return the vehicle and receive a full refund, minus a reasonable allowance for vehicle use.
3. It is presumed that the manufacturer or its retailer is unable to repair or correct the defect if substantially the same defect continues to exist after the manufacturer has received written notice of the defect by certified mail, return receipt requested, and has had a final opportunity to correct the defect or condition within 10 calendar days after receipt of the notice. This notice must be received by the manufacturer within the term of protection and may be given only after (i) the manufacturer or its retailer has had two or more attempts to correct the defect; (ii) the manufacturer or its retailer has had at least one attempt to correct the defect if the defect is one that is likely to cause death or serious bodily injury if the vehicle is driven; or (iii) the vehicle has been out of service for repair for a cumulative total of 20 or more calendar days, or in the case of a motor home, 45 or more days.
4. If substantially the same defect continues to exist after the manufacturer has had the final opportunity to repair or correct the defect, you may file an application for relief under New Jersey's Lemon Law.

Warranty

Dispute Resolution

FOR COMPLETE INFORMATION REGARDING YOUR RIGHTS AND REMEDIES UNDER THE RELEVANT LAW, INCLUDING THE MANUFACTURER'S ADDRESS TO GIVE NOTICE OF THE DEFECT, CONTACT THE NEW JERSEY DEPARTMENT OF LAW AND PUBLIC SAFETY, DIVISION OF CONSUMER AFFAIRS, LEMON LAW UNIT, AT POST OFFICE BOX 45026, NEWARK, NEW JERSEY 07101, TEL. NO. (973) 504-6226.

IMPORTANTE: SI ESTE VEHÍCULO TIENE UN DEFECTO QUE SUBSTANCIALMENTE AFECTA SU USO, VALOR O SEGURIDAD, O QUE PUEDE CAUSAR MUERTE O SERIO DAÑO CORPORAL SI SE MANEJA, Y FUE COMPRADO, ARRENDADO O REGISTRADO EN NUEVA JERSEY, USTED PUEDE TENER EL DERECHO BAJO LA LEY DE LIMÓN DEL ESTADO DE NUEVA JERSEY A UN REEMBOLSO DEL PRECIO DE COMPRA O A LOS PAGOS DE SU ARRENDAMIENTO.

Aquí le damos un sumario de sus derechos:

1. Para calificar por compensación bajo la Ley de Limón de Nueva Jersey, usted debe darle al fabricante o a su concesionario la oportunidad de reparar o corregir el defecto del vehículo dentro del término de protección bajo la Ley de Limón, que son las 24,000 millas primeras de operación o dos años después de la fecha original de la entrega del vehículo o lo que suceda primero.
2. Si el fabricante o su concesionario no puede arreglar o corregir el defecto dentro de un tiempo razonable, usted puede tener el derecho de devolver el vehículo y recibir un reembolso completo, menos un descuento por el uso del vehículo.
3. Si se supone que el fabricante o su concesionario no puede reparar o corregir el defecto y si substancialmente el mismo defecto continúa existiendo después que el fabricante ha recibido un aviso del defecto, mandado por correo certificado con recibo de retorno, y ha tenido una oportunidad final para corregir el defecto o condición dentro de los 10 días naturales después de recibir el aviso. Este aviso tiene que ser recibido por el fabricante dentro del término de protección y sólo se puede dar después que (i) el fabricante o su concesionario ha intentado dos o más veces de corregir el defecto; (ii) el fabricante o su concesionario ha intentado por lo menos una vez de corregir el defecto si el defecto es uno que puede causar la

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muerte o serio daño corporal si el vehículo se maneja; o (iii) el vehículo ha estado fuera de servicio por reparos por una acumulación total de 20 días naturales o más, o en el caso de una casa rodante motorizada (motorhome) de 45 días o más.

4. Si substancialmente el mismo defecto continua existiendo después que el fabricante ha tenido la ultima oportunidad de reparar o corregir el defecto, usted puede presentar una solicitud para compensación bajo la Ley de Limón de Nueva Jersey.

PARA INFORMACIÓN COMPLETA ACERCA DE SUS DERECHOS Y RECURSOS BAJO ESTA LEY, INCLUYENDO LA DIRECCIÓN DEL FABRICANTE PARA NOTIFICARLE EL DEFECTO, PÓNGASE EN CONTACTO CON: NEW JERSEY DEPARTMENT OF LAW AND PUBLIC SAFETY, DIVISION OF CONSUMER AFFAIRS, LEMON LAW UNIT, POST OFFICE BOX 45026, NEWARK, NEW JERSEY 07101, NÚMERO DE TELÉFONO: 973-504-6226.

Warranty

Dispute Resolution

NEW YORK

NEW CAR LEMON LAW BILL OF RIGHTS.

1. IN ADDITION TO ANY WARRANTIES OFFERED BY THE MANUFACTURER, YOUR NEW CAR, IF PURCHASED AND REGISTERED IN NEW YORK STATE, IS WARRANTED AGAINST ALL MATERIAL DEFECTS FOR EIGHTEEN THOUSAND MILES OR TWO YEARS, WHICHEVER COMES FIRST.
2. YOU MUST REPORT ANY PROBLEMS TO THE MANUFACTURER, ITS AGENT, OR AUTHORIZED RETAILER.
3. UPON NOTIFICATION, THE PROBLEM MUST BE CORRECTED FREE OF CHARGE.
4. IF THE SAME PROBLEM CANNOT BE REPAIRED AFTER FOUR OR MORE ATTEMPTS; OR IF YOUR CAR IS OUT OF SERVICE TO REPAIR A PROBLEM FOR A TOTAL OF THIRTY DAYS DURING THE WARRANTY PERIOD; OR IF THE MANUFACTURER OR ITS AGENT REFUSES TO REPAIR A SUBSTANTIAL DEFECT OR CONDITION WITHIN TWENTY DAYS OF RECEIPT OF NOTICE SENT BY YOU TO THE MANUFACTURER BY CERTIFIED MAIL, RETURN RECEIPT REQUESTED; THEN YOU MAY BE ENTITLED TO EITHER A COMPARABLE CAR OR A REFUND OF YOUR PURCHASE PRICE, PLUS LICENSE AND REGISTRATION FEES, MINUS A MILEAGE ALLOWANCE ONLY IF THE VEHICLE HAS BEEN DRIVEN MORE THAN 12,000 MILES. SPECIAL NOTIFICATION REQUIREMENTS MAY APPLY TO MOTOR HOMES.
5. A MANUFACTURER MAY DENY LIABILITY IF THE PROBLEM IS CAUSED BY ABUSE, NEGLIGENCE, OR UNAUTHORIZED MODIFICATIONS OF THE CAR.
6. A MANUFACTURER MAY REFUSE TO EXCHANGE A COMPARABLE CAR OR REFUND YOUR PURCHASE PRICE IF THE PROBLEM DOES NOT SUBSTANTIALLY IMPAIR THE VALUE OF YOUR CAR.
7. IF A MANUFACTURER HAS ESTABLISHED AN ARBITRATION PROCEDURE, THE MANUFACTURER MAY REFUSE TO EXCHANGE A COMPARABLE CAR OR REFUND YOUR PURCHASE PRICE UNTIL YOU FIRST RESORT TO THE PROCEDURE.

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8. IF THE MANUFACTURER DOES NOT HAVE AN ARBITRATION PROCEDURE, YOU MAY RESORT TO ANY REMEDY BY LAW AND MAY BE ENTITLED TO YOUR ATTORNEY'S FEES IF YOU PREVAIL.
9. NO CONTRACT OR AGREEMENT CAN VOID ANY OF THESE RIGHTS.
10. AS AN ALTERNATIVE TO THE ARBITRATION PROCEDURE MADE AVAILABLE THROUGH THE MANUFACTURER, YOU MAY INSTEAD CHOOSE TO SUBMIT YOUR CLAIM TO AN INDEPENDENT ARBITRATOR, APPROVED BY THE ATTORNEY GENERAL. YOU MAY HAVE TO PAY A FEE FOR SUCH AN ARBITRATION. CONTACT YOUR LOCAL CONSUMER OFFICE OR ATTORNEY GENERAL'S OFFICE TO FIND OUT HOW TO ARRANGE FOR INDEPENDENT ARBITRATION.

Warranty

Warranty Exclusions

Items not covered

Wear and tear and service parts

The McLaren Limited Warranty does not cover any items whose failure is due to normal wear and tear or those that have to be replaced or adjusted periodically during regular servicing.

i NOTE: The term “wear and tear” is used to describe the process by which certain parts reach the limit of serviceability through normal use. When these parts are subject to normal use, their service life should not be less than 500 miles (800 km) or one month, whichever occurs first.

Parts subject to normal wear and tear include, but are not limited to:

- brake discs and pads
- tires
- wiper blades
- floor coverings
- seat and backrest covers

Service parts include, but are not limited to:

- filters
- lubricants
- sundry items replaced during regular servicing

Service adjustments required after the first service, including but not limited to:

- adjustment to doors, luggage compartment lid or engine cover
- headlamp adjustment
- steering geometry adjustments
- wheel balancing

Warranty

Warranty Exclusions

Performance modifications

The McLaren Limited Warranty is void if any fault which develops on the McLaren vehicle which can be wholly or partially attributed to performance related modifications which are **NOT** approved by McLaren Automotive Inc.

Track and Competition exclusions

The McLaren Limited Warranty will cover the use of the McLaren vehicle during track use in the following circumstances only:

- if the track event is of a non-competitive nature, and the McLaren vehicle has been fully inspected by an Authorized McLaren Retailer before and after the track event
- if the track event has been arranged by an Authorized McLaren Retailer, and the McLaren vehicle has been fully inspected by an Authorized McLaren Retailer before and after the track event

The McLaren Limited Warranty will **NOT** cover the McLaren vehicle for track or competition use in, but not limited to, the following circumstances:

- if the McLaren vehicle has been used for racing, rallying or a timed event
- if any damage happens during, or can be attributed to, racing, rallying, participating in a timed event or driver abuse
- if any damage happens during, or can be attributed to, the use of the McLaren vehicle on any track event which is of a competitive nature
- if any damage happens during, or can be attributed to, the use of the McLaren vehicle in a non-competitive track event, when the McLaren vehicle has not been inspected by an Authorized McLaren Retailer before and after the track event



NOTE: Any tire wear or damage caused as a result of using the McLaren vehicle at a track event is not covered by the McLaren Limited Warranty.

Warranty

Warranty Exclusions

Paint and Body

The McLaren Limited Warranty does **NOT** cover the following:

- Any damage that can be attributed to an external influence or lack of proper care and maintenance
- Accident damage that was not repaired in a timely manner and/or not according to the McLaren repair specification
- Damage connected with failure to use genuine McLaren parts or competing parts that meet the quality and specification (including, but not limited to, their compatibility, performance, reliability and durability) of the original parts for a repair

Hire or Reward

The McLaren vehicle will **NOT** be covered by the McLaren Limited Warranty if the McLaren vehicle is used for hire or reward.

Insurance Write-Off

The McLaren vehicle will **NOT** be covered by the McLaren Limited Warranty if the McLaren vehicle has been damaged to such an extent that an insurer, financing institution or leasing company determines the McLaren vehicle to be a "total loss", "write-off" or equivalent. This includes, but is not limited to, vehicles branded as "salvage", "scrap", "dismantled" or similar titles.

Assistance

Benefits and Conditions

Overview

This section of the booklet details the benefits provided by McLaren Assistance, together with the terms and conditions that govern the scheme.

McLaren Assistance is available to registered owners of McLaren vehicles registered in Continental United States and comes into force when the McLaren vehicle is immobile as a result of a mechanical or electrical breakdown and cannot be driven to an Authorized McLaren Retailer for inspection and repair.

McLaren Automotive Inc. will cover up to \$2,000 USD for each recovery and assistance case, which includes; hook up, tolls, storage, loss of vehicle/trip interruptions, reunite and any other out of pocket expenses. Prior authorization is required by a representative of McLaren Automotive Inc. if the requested assistance limits will be exceeded.

Take time to read this document and consult the selling Authorized McLaren Retailer about McLaren Assistance so that, in the event of an incident, you understand exactly what you should do if you need to call on these services.

Assistance

Benefits and Conditions

When you need assistance

If the McLaren vehicle is immobilized and requires a covered breakdown for any reason or is involved in a road traffic accident, do not attempt to make your own arrangements. Ensure you are in a safe location, and follow Police instructions and or recovery arrangements.

For non-emergency assistance, contact your Authorized McLaren Retailer, or the Authorized McLaren Retailer closest to your location, to discuss your situation and the options that are available for you to resume your journey as soon as possible.

Please have the following details ready when contacting McLaren Assistance:

- Your name
- A contact telephone number
- The registration number of the McLaren vehicle
- The vehicle identification number (VIN) of the McLaren vehicle
- Description of the problem
- Details of your location

Assistance

Benefits and Conditions

McLaren Assistance

McLaren Assistance is available twenty four hours a day, seven days a week, throughout the year, and offers the following benefits for McLaren vehicles.

Roadside and Home assistance coverage

Provides the following:

- Fuel delivery for onward travel to nearest fuel station
- Battery charge (subject to 12 volt battery condition and HV battery condition) or 12 volt battery replacement (subject to availability) - a non-McLaren 12 volt battery of similar specification may be considered as an interim solution
- Tire inflation service or replacement tire (subject to availability of correct specification and location of nearest tire fitting facility)

In the event of a road traffic accident or emergency situation

Your McLaren is fitted with a High Voltage (HV) lithium ion battery, and as such, in the event of a road traffic accident involving your vehicle, some extra precautions need to be taken to avoid any unnecessary personal injury or loss of property. It will also be necessary to make any emergency or recovery service attending aware that your vehicle is a hybrid and as a consequence they will take the appropriate safety precautions associated with a hybrid vehicle.

Please read the following section carefully and make yourself and any other driver aware of this important information:

In the event of damage or fire to your vehicle:

- always assume the HV battery and associated components are energized and fully charged and may present a potential hazard
- exposed HV electrical components and HV batteries present a potential shock hazard, leading to severe injury or death. All HV wiring on the McLaren is colored orange; therefore assume that any wire of this color is potentially fatal if touched

Assistance

Benefits and Conditions

- any gases venting from the HV battery are potentially toxic and flammable
- physical damage to the vehicle or HV battery may result in immediate or delayed release of toxic and/or flammable gases and fire

Vehicle information:

- Ensure you know the make and variant of your vehicle. when contacting the emergency services pass this information to them.
- Read the Owner's Manual and become familiar with your vehicles safety information and recommended safety precautions.
- DO NOT attempt to repair a damaged vehicle yourself. Contact your McLaren retailer.

In case of emergency:

- If possible, move your vehicle to a safe nearby location and remain on scene until rescue services arrive.
- If possible, lower the side windows before removing the key fob from the vehicle
- If possible apply the parking brake and activate the hazard lights. Move away from the vehicle to a safe distance.
- Always call the emergency services if assistance is needed and advise them that the vehicle is a hybrid with a high voltage lithium ion battery fitted.
- DO NOT touch any exposed electrical components or the engine compartment as a shock hazard may exist.
- Always avoid contact with leaking fluids and gases and remain clear of other traffic until emergency services arrive.
- When emergency services arrive, always tell them that the vehicle is a hybrid.

In the event of fire:

- As with any vehicle, call the emergency service immediately if you see sparks, smoke or flames coming from the vehicle.

Assistance

Benefits and Conditions

- Exit the vehicle immediately and move to a safe distance.
- Advise the emergency services that a hybrid vehicle is involved.
- As with any vehicle DO NOT inhale smoke, vapors or gas from the vehicle as they may be hazardous.
- Remain a safe distance from the vehicle, if possible up wind and uphill from the vehicle.
- For personal safety, stay out of the roadway and avoid putting yourself at risk while awaiting the arrival of the emergency services.

Post incident:

- DO NOT store a severely damaged vehicle with a lithium ion battery inside a structure or within 15 meters (50 feet) of any building or vehicle.
- Ensure the passenger compartment and luggage compartments remain ventilated Where possible lower the side windows and open the luggage compartment lids.
- Notify your McLaren retailer as soon as possible as there may be other steps they can take to help secure and discharge the HV battery.
- Call the emergency services if you observe leaking fluids, sparks, smoke, flames or hear gurgling or bubbling noises from the HV battery area.

Vehicle Towing

Recovery to the nearest Authorized McLaren Retailer or Approved Service Representative, if any of the following occur:

- The McLaren vehicle is immobile or unsafe to drive due to mechanical or electrical fault
- The McLaren vehicle cannot be unlocked or a replacement key is needed
- A replacement tire or battery cannot be obtained within a two hour period

Assistance

Benefits and Conditions

 **NOTE:** Non-warranty repair costs for fuel, tires, replacement keys and other items are not covered by the McLaren Limited Warranty and will be charged directly by the supporting Authorized McLaren Retailer or McLaren Approved Service Representative at the time of the repair.


Roadside assistance and recovery for non-warranty faults is provided at the absolute discretion of McLaren Automotive Inc.

Repatriation/Vehicle reunite

Following a repair, the McLaren vehicle will be returned to your home or to your planned destination (whichever is most convenient).

If the return address is within 100 miles (160 km) of an Authorized McLaren Retailer or a McLaren Approved Service Representative McLaren Automotive Inc. will provide this service.


If the return address is over 100 miles (160 km) then the Authorized McLaren Retailer or McLaren Approved Service Representative will arrange suitable transportation (flat bed or covered vehicle and/or trailer). Alternatively, McLaren Automotive Inc. will pay for you to be repatriated with the McLaren vehicle, using business class air travel including local taxis.

 **NOTE:** Repatriation/Vehicle reunite does not cover collision repair, tire replacement and non-warranty mechanical or electrical failure.

Loss of Vehicle/Trip interruption benefits

If the McLaren vehicle cannot be repaired the same day and the nearest Authorized McLaren Retailer or Approved Service Representative is more than 100 miles (160 km) from your home, the following benefits will apply:

- Two nights accommodation in a 4 or 5 star hotel on a bed and breakfast basis only
- Seventy-two hours car rental

 **NOTE:** All the usual conditions applicable to a rental car/hotel contract will need to be met. These will be explained at the point of handover.

Assistance

Retailer Network

Normal business hours assistance

The Authorized McLaren Retailer network is constantly expanding and a full list with contact details can be found at:

www.retailers.mclaren.com

The tables below list the current Authorized McLaren Retailer network by Country and State.

In the event of an emergency, call 911.

For non-emergency assistance, call one of the following telephone numbers, based on your current location:

Assistance Retailer Network

Canada

British Columbia

Vancouver

McLaren Vancouver
1711 West 2nd Avenue,
BC V6J 1H7
Sales: +1 888 595 9023
Aftersales: +1 888 621 0446
24 hour: +1 888 683 3757
www.vancouver.mclaren.com

Quebec

Montreal

McLaren Montreal
2300 Boulevard Chomedey,
Laval,
QC H7T 2W3
Sales: +1 844 625 2685
Aftersales: +1 844 625 2685
24 hour: +1 855 462 5273
www.montreal.mclaren.com

Ontario

Toronto

McLaren Toronto
33 Auto Park Circle,
Woodbridge,
ON L4L 8R1
Sales: +1 866 703 0423
Aftersales: +1 905 850 4555
24 hour: +1 416 877 2620
www.toronto.mclaren.com

Assistance Retailer Network

USA

Arizona

Scottsdale

McLaren Scottsdale
8355 E Raintree Drive,
Scottsdale,
AZ 85260
Sales: +1 480 214 7260
Aftersales: +1 480 214 7262
24 hour: +1 480 544 5592
www.scottsdale.mclaren.com

California

Beverly Hills Sales

McLaren Beverly Hills
8833 W. Olympic Blvd.,
Beverly Hills,
CA 90211
Tel: +1 310 659 4050
Aftersales
O'Gara Coach Company Service
Center
2240 Colby Avenue,
Los Angeles,
CA 90064
Tel: +1 310 477 4263
24 hour: TBA
www.beverlyhills.mclaren.com

Assistance Retailer Network

<p>California</p>	<p>California</p>
<p>Newport Beach Sales McLaren Newport Beach 2540 West Coast Highway, Newport Beach, CA 92663 Tel: +1 888 905 5474 Aftersales McLaren Newport Beach 1470 Dale Way, Costa Mesa, CA 92626 Tel: +1 888 905 5474 24 hour: +1 714 252 3284 www.newportbeach.mclaren.com</p>	<p>San Diego Sales McLaren San Diego 7440 La Jolla Blvd., La Jolla, CA 92037 Tel: +1 845 454 1800 Aftersales McLaren San Diego 11455 Sorrento Valley Road, San Diego, CA 92121 Tel: +1 845 454 1800 24 hour: TBA www.sandiego.mclaren.com</p>
<p>Rancho Mirage McLaren Rancho Mirage 71-387 Highway 111, Rancho Mirage, CA 92270 Sales: +1 855 708 6833 Aftersales: +1 855 708 6833 24 hour: +1 442 274 4098 www.ranchomirage.mclaren.com</p>	<p>San Francisco McLaren San Francisco 4190 El Camino Real, Palo Alto, CA 94306 Sales: +1 650 815 4480 Aftersales: +1 650 815 4472 24 hour: +1 650 815 4472 www.sanfrancisco.mclaren.com</p>

Assistance Retailer Network

California

Walnut Creek

McLaren Walnut Creek
1425 Parkside Drive,
Walnut Creek,
CA 94956
Sales: +1 925 444 2000
Aftersales: +1 925 444 2000
24 hour: TBA
www.walnutcreek.mclaren.com

Colorado

Denver

McLaren Denver
1850 Lucent Court,
Highlands Ranch,
CO 80129
Sales: +1 303 470 7000
Aftersales: +1 303 470 7000
24 hour: +1 720 999 6644
www.denver.mclaren.com

Connecticut

Greenwich Sales

McLaren Greenwich
348 West Putnam Avenue,
Greenwich,
CT 06830
Tel: +1 203 542 9100
Aftersales
McLaren Greenwich
186 Magee Avenue,
Stamford,
CT 06902
Tel: +1 203 661 2555
24 hour: +1 203 537 9128
www.greenwich.mclaren.com

Assistance Retailer Network

Florida
Miami The Collection McLaren 200 Bird Road, Coral Gables, Miami, FL 33146 Sales: +1 305 444 5555 Aftersales: +1 444 1111 24 hour: +1 305 442 9696 www.thecollection.mclaren.com
Orlando McLaren Orlando 701 Columbia Blvd, Titusville, FL 32780 Sales: +1 407 988 0111 Aftersales: +1 407 988 2545 24 hour: TBA www.orlando.mclaren.com

Florida
Palm Beach McLaren Palm Beach 915 South Dixie Highway, West Palm Beach, FL 33401 Sales: +1 855 MY McLAREN Aftersales: +1 561 805 5555 24 hour: +1 561 659 0758 www.palmbeach.mclaren.com
Tampa McLaren Tampa Bay 3333 Gandy Boulevard, Pinellas Park, FL 33781 Sales: +1 727 608 5767 Aftersales: +1 727 304 6030 24 hour: +1 727 537 0626 www.tampabay.mclaren.com

Assistance Retailer Network

Georgia

Atlanta

McLaren Atlanta
7865 Roswell Road,
GA 30350
Sales: +1 404 233 4269
Aftersales: +1 770 394 4234
24 hour: +1 770 394 4234
www.atlanta.mclaren.com

Massachusetts

Boston

McLaren Boston,
22 Pond Street,
Norwell,
MA 02061
Sales: +1 781 347 3950
Aftersales: +1 781 347 3950
24 hour: +1 617 774 7867
www.boston.mclaren.com

Illinois

Chicago

Sales

McLaren Chicago
645 W. Randolph Street,
Chicago,
IL 60661

Tel: +1 312 635 6482

Aftersales

McLaren Chicago
5758 W. Fillmore Street
Chicago,
IL 60644

Tel: +1 312 635 6482

24 hour: +1 773 547 3877

www.chicago.mclaren.com

Michigan

Troy

McLaren Troy,
1755 Maplelawn Dr.,
Troy,
MI 48084

Sales: +1 844 464 9800

Aftersales: +1 844 464 9800

24 hour: TBA

www.troy.mclaren.com

Assistance Retailer Network

New Jersey

North Jersey
McLaren North Jersey
995 Route 17 South,
Ramsey,
NJ 07446
Sales +1 201 639 7750
Aftersales +1 201 639 7750
24 hour: +1 201 445 9494
www.northjersey.mclaren.com

New York

Long Island
McLaren Long Island
1047 Northern Boulevard,
Roslyn,
NY 11576
Sales: +1 516 478 4326
Aftersales: +1 516 478 4328
24 hour: +1 516 478 4326
www.longisland.mclaren.com

North Carolina

Charlotte
Sales
McLaren Charlotte
1316 S Tryon,
Charlotte,
NC 28203
Tel: +1 704 248 0009
Aftersales
McLaren Charlotte
6010 Kenley Lane,
Charlotte,
NC 28217
Tel: +1 704 705 2570
24 hour: TBA
www.charlotte.mclaren.com

Pennsylvania

Philadelphia
McLaren Philadelphia
1631 West Chester Pike,
West Chester,
PA 19382
Sales: +1 610 886 3000
Aftersales: +1 610 886 3000
24 hour: +1 610 886 3000
www.philadelphia.mclaren.com

Assistance Retailer Network

Texas

Dallas Sales

McLaren Dallas
5300 Lemmon Avenue,
TX 75209

Tel: +1 866 416 2221

Aftersales

McLaren Dallas
2425 West Northwest Highway,
TX 75220

Tel: +1 866 416 2221

24 hour: +1 214 497 1082

www.dallas.mclaren.com

Texas

Houston

McLaren Houston
13921 North Freeway,
Houston,
TX 77090

Sales: +1 281 248 8400

Aftersales: +1 281 248 8400

24 hour: +1 832 247 6375

www.houston.mclaren.com

Virginia

Sterling

McLaren Sterling,
21826 Pacific Boulevard,
Sterling,
VA 20166

Sales: +1 571 434 2450

Aftersales: +1 571 434 2450

24 hour: +1 571 264 2340

www.sterling.mclaren.com

Washington

Seattle Sales

McLaren Seattle
1882 136th Place Northeast,
Bellevue,
WA 98005

Tel: +1 425 646 3111

Aftersales

1882 136th Place Northeast,
Suite 107,
Bellevue,
WA 98005

Tel: +1 425 434 1255

24 hour: TBA

www.seattle.mclaren.com

Assistance Retailer Network

South America

Brazil
<p>Sao Paulo McLaren Sao Paulo Rua Fiandeiras 1000, Vila Olímpia, Sao Paulo 04545-006 Tel: +55 (11) 3411 4999 24 hour: TBA www.saopaulo.mclaren.com</p>

Mexico
<p>Mexico City McLaren Mexico City Juan Salvador Agraz # 65, Mexico City 05370 Sales: +52 (55) 5292 5989 Aftersales: +52 (55) 5292 5990 24 hour: +52 144 4204 5711 www.mexicocity.mclaren.com</p>

Chile
<p>Santiago McLaren Santiago Av. Padre Hurtado Norte 1602, Vitacura, Santiago 7650191 Tel: +56 229 553 070 24 hour: +56 994 496 824 www.santiago.mclaren.com</p>

Peru
<p>Lima McLaren Lima Calle San Martin S/N Urb. Las Brisas de Lurín, Lima 15842 Tel: +51 419 9100 24 hour: TBA www.lima.mclaren.com</p>

Servicing Your Vehicle

Service and Maintenance

Overview

This section of the booklet details the servicing requirements for the McLaren vehicle. Failure to maintain the McLaren vehicle in accordance with these recommendations may invalidate this McLaren Limited Warranty coverage.

Servicing Your Vehicle

Service and Maintenance

Vehicle details

Correct identification of the McLaren vehicle is vital to an Authorized McLaren Retailer so that they can be certain of its exact specification when ordering any replacement parts that may be needed.

Vehicle identification number:
Model:
Registration number:
Engine number:
Odometer reading:
Retailer Stamp:	
Completed by (print, sign & date):	
.....	

Servicing Your Vehicle

Service and Maintenance

Servicing your McLaren

Authorized McLaren Retailers have fully trained technicians with access to the correct equipment to keep the McLaren vehicle at the peak of performance.

All the work carried out by an Authorized McLaren Retailer is competitively priced and comes with a guarantee of the workmanship. McLaren Automotive Inc. recommends that all servicing, maintenance and care of the McLaren vehicle is carried out in accordance with the McLaren Maintenance Schedule by an Authorized McLaren Retailer using genuine McLaren parts or competing parts that meet the quality and specification (including, but not limited to, their compatibility, performance, reliability and durability) of the original part. McLaren Automotive Inc. disclaims any liability under the warranty for repairs carried out by anyone other than an Authorized McLaren Retailer and/or repairs carried out using inferior parts, and defects in such parts or damage caused by the use of such parts.

Service intervals

The McLaren vehicle requires a service every 12 months or 9,000 miles (15,000 km) whichever occurs first.

Arduous use

If the McLaren vehicle is operated in severe or arduous conditions, it may require more frequent servicing.

You will find space for these extra services under “Intermediate/Optional service record” on page 97 in the Service record section.

Severe or arduous use includes the following:

- Driving in dusty or sandy conditions
- Driving at high speeds where ambient temperature exceeds 50°C, 122°F
- Driving in cold weather where temperatures fall below -20°C, -4°F
- Driving on road surfaces where salt or other corrosive materials have been used on the surface

Servicing Your Vehicle

Service and Maintenance

The Authorized McLaren Retailer will provide advice on the requirements particular to the McLaren vehicle's usage.

Arranging a service

Give the Authorized McLaren Retailer as much notice as possible for any service or repair, particularly if you need a loan car while the McLaren vehicle is being worked on.

Provide as much information as possible about any vehicle concerns.

You can deliver the McLaren vehicle to an Authorized McLaren Retailer at the appointed time or alternatively the Authorized McLaren Retailer will collect the McLaren vehicle from a designated location.

Ensure the Authorized McLaren Retailer has your contact details to establish collection arrangements.

Leave this book with the Authorized McLaren Retailer when the McLaren Vehicle is being serviced and check that the Service Record has been completed when the McLaren vehicle is returned.

Delays

Delays in the completion of repairs may occur due to back-ordered parts and other circumstances that are beyond McLaren's control. Delays in repair that occur as a result of circumstances beyond McLaren's control will not be considered unreasonable performance of the repairs.

Servicing Your Vehicle

Service and Maintenance

Customer service

McLaren Automotive Inc. and Authorized McLaren Retailers aim to ensure that you enjoy the ownership experience with the McLaren vehicle.

If you encounter any problems, your first recourse is to give the Authorized McLaren Retailer the opportunity to resolve your concern.

McLaren Automotive Inc. has confidence that the Authorized McLaren Retailer network will endeavor to resolve any customer concern with speed and efficiency.

Any customer who remains dissatisfied, despite the best efforts of their Authorized McLaren Retailer, should contact McLaren Client Services at the address below:

McLaren Client Services

McLaren Automotive Limited

McLaren Technology Centre

Chertsey Road

Woking

Surrey

GU21 4YH

UK

email: client.services@mclaren.com

Phone +44 148 326 1500 (UK business hours Monday - Friday)


Servicing Your Vehicle


Service and Maintenance

Owner maintenance

In addition to the servicing that an Authorized McLaren Retailer will carry out, there are a number of simple checks that can be carried out by you. These tasks, and the fluids and lubricants that will be needed, are listed in the **Maintaining your McLaren** section of your Owner's Handbook.

It is highly recommended that only qualified McLaren technicians work on your vehicle.

 **WARNING: The High Voltage (HV) battery in your McLaren contains 600V DC. Misuse or abuse of the battery, eMotor or associated wiring can lead to serious injury or death.**

 **WARNING: All cables associated with the HV circuit in your McLaren are colored orange. Do not attempt to remove or repair any of this wiring as this may lead to serious injury or death.**

Retailer maintenance

The McLaren vehicle is fitted with a service indicator which will alert you when a service is required. McLaren recommends you arrange for the McLaren vehicle to be serviced by an Authorized McLaren Retailer at your earliest convenience once the service indicator is activated.

On completion of the service, the Authorized McLaren Retailer will reset the service indicator.

Listed on the following pages are the tasks that an Authorized McLaren Retailer will undertake at each service.

The service information contained in this publication was correct at the time of print. Subsequent vehicle design changes may result in updated information being released. Please consult your Authorized McLaren Retailer for further information.

Servicing Your Vehicle

Service and Maintenance

Every Year or 9,000 miles (15,000 km), whichever occurs first

Check condition of wiper blades

Check condition, operation and security of seat belts

Check brake pedal free play and operation of the parking brake

Check warning lights on instrument panel

Check brake pads and replace if necessary

Check parking brake pads, replace if necessary

Check brake discs

Check power steering fluid level and top-up if necessary

Inspect suspension and check tightness of fixings

Replace engine oil and filter

Replace cabin filter (dusty climates)

Replace engine air filter elements (dusty climates)

Replace eMotor fan air filter elements (dusty climates)

Check steering system components, joints and gaiters

Check beneath the car for security and integrity of chassis and protected underbody

Check body controls and adjusters in general, doors, luggage compartment and engine cover

Interrogate engine control module memory for fault codes

Check engine oil level in cluster display

Check cooling system for leaks, check condition of hoses

Check powertrain system for leaks (engine and transmission)

Check tire condition and pressures

Inspect wheel rims and check TPMS warning indicators

Check High Voltage (HV) battery connections and charge (physical check)

Check HV battery state of health

Carry out road test

Servicing Your Vehicle

Service and Maintenance

First Year, then every 2 years or 18,000 miles (30,000 km), whichever occurs first (i.e. year 1, 3, 5 etc.)

Check brake pipes, hoses and calipers for security and leaks

Check condition of air filter elements

Replace cabin filter

Every 2 years or 18,000 miles (30,000 km), whichever occurs first

Replace brake fluid

Replace engine air filter elements

Replace eMotor fan air filter elements

Check battery condition and connections

Check headlight alignment

Clean key battery contacts with Electrolube CCS and replace key fob batteries

Every 36,000 miles (60,000 km) irrespective of time

Replace transmission oil and clean filter

Every 54,000 miles (90,000 km) irrespective of time

Replace spark plugs

Every 8 years or 72,000 miles (120,000 km), whichever occurs first

Replace fuel filter

Replace fuel system charcoal filter

Every 2 years, irrespective of distance

Replace the key fob batteries

Servicing Your Vehicle

Service and Maintenance

Every 5 years, irrespective of distance

Replace coolant

Every 15 years, irrespective of distance

Replace seat belts and buckles

Replace air bags

Tires

Replace five years after tire manufacture date irrespective of condition

Servicing Your Vehicle

Service Record

1 year /9,000 miles (15,000 km)

Date:	Job number:
Service type:	Odometer reading:
Retailer stamp:	
Technician (print & sign):	

Comments:

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Servicing Your Vehicle

Service Record

2 years /18,000 miles (30,000 km)

Date:	Job number:
Service type:	Odometer reading:
Retailer stamp:	
Technician (print & sign):	

Comments:

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Servicing Your Vehicle

Service Record

3 years /27,000 miles (45,000 km)

Date:	Job number:
Service type:	Odometer reading:
Retailer stamp:	
Technician (print & sign):	

Comments:

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Servicing Your Vehicle

Service Record

4 years /36,000 miles (60,000 km)

Date:	Job number:
Service type:	Odometer reading:
Retailer stamp:	
Technician (print & sign):	

Comments:

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Servicing Your Vehicle

Service Record

5 years /45,000 miles (75,000 km)

Date:	Job number:
Service type:	Odometer reading:
Retailer stamp:	
Technician (print & sign):	

Comments:

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Servicing Your Vehicle

Service Record

6 years /54,000 miles (90,000 km)

Date:	Job number:
Service type:	Odometer reading:
Retailer stamp:	
Technician (print & sign):	

Comments:

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Servicing Your Vehicle

Service Record

7 years /63,000 miles (105,000 km)

Date:	Job number:
Service type:	Odometer reading:
Retailer stamp:	
Technician (print & sign):	

Comments:

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Servicing Your Vehicle

Service Record

8 years /72,000 miles (120,000 km)

Date:	Job number:
Service type:	Odometer reading:
Retailer stamp:	
Technician (print & sign):	

Comments:

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Servicing Your Vehicle

Service Record

9 years /81,000 miles (135,000 km)

Date:	Job number:
Service type:	Odometer reading:
Retailer stamp:	
Technician (print & sign):	

Comments:

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Servicing Your Vehicle

Service Record

10 years /90,000 miles (150,000 km)

Date:	Job number:
Service type:	Odometer reading:
Retailer stamp:	
Technician (print & sign):	

Comments:

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Servicing Your Vehicle

Service Record

Intermediate/Optional service record

Date:	Job number:
Service type:	Odometer reading:
Retailer stamp:	
Technician (print & sign):	

Comments:

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Servicing Your Vehicle

Service Record

Intermediate/Optional service record

Date:	Job number:
Service type:	Odometer reading:
Retailer stamp:	
Technician (print & sign):	

Comments:

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Servicing Your Vehicle

Service Record

Intermediate/Optional service record

Date:	Job number:
Service type:	Odometer reading:
Retailer stamp:	
Technician (print & sign):	

Comments:

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Servicing Your Vehicle

Service Record

Intermediate/Optional service record

Date:	Job number:
Service type:	Odometer reading:
Retailer stamp:	
Technician (print & sign):	

Comments:

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Servicing Your Vehicle

Service Record

Intermediate/Optional service record

Date:	Job number:
Service type:	Odometer reading:
Retailer stamp:	
Technician (print & sign):	

Comments:

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Servicing Your Vehicle

Service Record

Intermediate/Optional service record

Date:	Job number:
Service type:	Odometer reading:
Retailer stamp:	
Technician (print & sign):	

Comments:

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Servicing Your Vehicle

Service Record

Intermediate/Optional service record

Date:	Job number:
Service type:	Odometer reading:
Retailer stamp:	
Technician (print & sign):	

Comments:

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Servicing Your Vehicle

Service Record

Intermediate/Optional service record

Date:	Job number:
Service type:	Odometer reading:
Retailer stamp:	
Technician (print & sign):	

Comments:

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Servicing Your Vehicle

Service Record

Intermediate/Optional service record

Date:	Job number:
Service type:	Odometer reading:
Retailer stamp:	
Technician (print & sign):	

Comments:

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Servicing Your Vehicle

Service Record

Intermediate/Optional service record

Date:	Job number:
Service type:	Odometer reading:
Retailer stamp:	
Technician (print & sign):	

Comments:

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Servicing Your Vehicle

Component Replacement Record

Date:	Odometer reading:
Component replaced Part number: Description: Serial number:	
Retailer stamp:	

Comments:

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Servicing Your Vehicle

Vehicle Recall/Service Campaigns

Recalls/Campaigns

If the McLaren vehicle is affected by a recall, McLaren will contact you and advise you of any action that is needed. The Authorized McLaren Retailer will record the details of any work carried out on the McLaren vehicle below.

Recall/Campaign number:	
Date:	
VIN:	
Odometer reading:	
Action taken:	
Technician (print & sign):	

Recall/Campaign number:	
Date:	
VIN:	
Odometer reading:	
Action taken:	
Technician (print & sign):	

Servicing Your Vehicle

Vehicle Recall/Service Campaigns

Recall/Campaign number:	
Date:	
VIN:	
Odometer reading:	
Action taken:	
Technician (print & sign):	

Recall/Campaign number:	
Date:	
VIN:	
Odometer reading:	
Action taken:	
Technician (print & sign):	

Servicing Your Vehicle

Vehicle Recall/Service Campaigns

Recall/Campaign number:	
Date:	
VIN:	
Odometer reading:	
Action taken:	
Technician (print & sign):	

Recall/Campaign number:	
Date:	
VIN:	
Odometer reading:	
Action taken:	
Technician (print & sign):	

Servicing Your Vehicle

Vehicle Recall/Service Campaigns

Recall/Campaign number:	
Date:	
VIN:	
Odometer reading:	
Action taken:	
Technician (print & sign):	

Recall/Campaign number:	
Date:	
VIN:	
Odometer reading:	
Action taken:	
Technician (print & sign):	

Servicing Your Vehicle Information

Replacement Service & Warranty booklet

When all the service vouchers have been stamped, proof of the McLaren vehicle ownership and/or the original McLaren Service & Warranty booklet will be required before a replacement Service & Warranty booklet can be ordered from McLaren Automotive Inc. for the owner to maintain the service history of the McLaren vehicle.

Servicing Your Vehicle

Change of Ownership or Address

Change of ownership or address

It is important that McLaren Automotive Inc. is able to contact all owners about their vehicles.

To maintain contact, McLaren Automotive Inc. asks that you notify us if you change your address, or if you become the new owner of the McLaren vehicle.

email: client.services@mclaren.com

